

321 Milwaukee Street • P.O. Box 340 • Menasha, WI 54952-0340 • www.menashautilities.com

MENASHA ALDERMEN OCCASIONALLY ATTEND MEETINGS OF THIS BODY. IT IS POSSIBLE THAT A QUORUM OF COMMON COUNCIL MEMBERS MAY BE ATTENDING THIS MEETING; (NO OFFICIAL ACTION OF THIS BODY WILL BE TAKEN).

NOTICE OF PUBLIC MEETING

TO: Menasha Utilities Commission
FROM: Melanie Krause, General Manager
DATE: June 21, 2024

Commission President Mark Allwardt has called for a meeting of the Menasha Utilities Commission to begin at 8:00 am on **WEDNESDAY**, June 26, 2024, at the **MENASHA UTILITIES' WATER PLANT FACILITY**, located at 57 Manitowoc St. Menasha, Wisconsin. The Agenda for the meeting will be:

REGULAR MEETING OF THE MENASHA UTILITIES COMMISSION
June 26, 2024

- I. Roll Call
- II. People from the Gallery to be heard on any topic of public concern to the Utility
(five minute time limit for each person)
- III. **Consent Items:**
 - A. Approval of the Proposed Minutes of the Regular Meeting of May 22, 2024.
 - B. Approve and warrant the following payments dated May 23 – June 26, 2024 in the amount of \$4,464,698.94.
 - C. Correspondence
- IV. Claims Against the Utility – M. Krause
- V. **Purchase Orders** – K. Hubertus
- VI. Unfinished Business
- VII. New Business
 - A. **Out of State Travel** – A. Smith and K. Melchert
 - B. **Energy Assistance Support Email Program** – P. Maurer
 - C. Backwash & Filter Bed Maintenance Presentation – A. Smith

Regular Meeting of the Water and Light Commission
June 26, 2024
Page Two

- VIII. Strategic Reports
 - A. **Monthly Strategic Objective Update** – Management Team
 - B. **May Financial and Project Status Reports** – K. Hubertus
 - C. Project Reports
 - 1. Electric Projects – S. Grenell, K. Melchert
 - 2. Water Projects – A. Smith

- IX. People from the Gallery to be heard on only those items discussed at this meeting
(five minute time limit for each person)

- X. ADJOURN

REGULAR MEETING OF THE WATER AND LIGHT COMMISSION

May 22, 2024

Draft

Commission President Allwardt called the Regular Meeting of the Water and Light Commission to order at 8:00 a.m., with Commissioners Roy Kordus, Austin Hammond, Antoine Tines, and Gary Turchan present on roll call. Also present were Melanie Krause, General Manager; Adam Smith, Water Utility Manager; Kristin Hubertus, Finance Manager; Paula Maurer, Customer Service Manager (telephonically); Steve Grenell, Engineering Manager; Kurt Melchert, Electric Manager; and Tammy Phillips, Accounting and Administrative Assistant. Also present were Troy Van Camp and Paul Fane from MU Operations.

Those excused were

Item II. No one from the Gallery requested to be heard on any topic of public concern to the Utility.

Item III. Motion made by Comm. Allwardt, seconded by Comm. Turchan, was unanimous on roll call to approve the following:

- A. Minutes of the Regular Meeting of April 24, 2024.
- B. Approve and warrant the following payments dated April 25 – May 22, 2024 in the amount of \$3,792,308.80.
- C. Correspondence as listed:
 - Copy of MU Solar Install Steps
 - Copy of Renewable Energy Block Signup
 - Copy of MU EV Incentives
 - Copy of Thank-You Letter from St. Joe's Food Pantry RE: 690 lbs. of food donated
 - Copy of MU April Newsletter

Item IV. Claims Against the Utility – There were no claims discussed at this meeting.

Item V. Substation Preventative Maintenance was advanced for discussion. A powerpoint presentation regarding current and annual maintenance of the substations was discussed.

Item VI. A purchase order for 2025 A4r meters in the amount of \$135,000 was presented.

The motion made by Comm. Allwardt, seconded by Comm. Kordus was unanimous on roll call to approve the purchase order for \$135,000 for 2025 A4r meters.

Item VII. Unfinished Business – There was no unfinished business discussed at this meeting.

Item VIII. New Business, Menasha Utilities' Bill Comparisons. A comparison of monthly water and electric costs for Menasha Utilities and surrounding communities was presented.

2024 Water Main SDWL – The financial information for the 2024 SDWL program was presented. The borrowing information will be sent to the Common Council for approval in June.

Professional Services Agreement for Office Building – Menasha Utilities is proposing to remodel the existing office complex to create a larger commission room, centralize the customer service department, and provide a larger operations and metering office. Construction will begin in 2025.

The motion by Comm. Allwardt, seconded by Comm. Turchan, was unanimously approved on roll call to accept the McMahon Professional Services agreement in the amount of \$25,800.

Item IX. Strategic Reports, Monthly Strategic Initiative Update – The April report was discussed.

April Financial and Project Status Reports – Electric consumption was lower than budget by 5.1%, cost of power was lower by 13.8%, and net operating income was higher than budget due to the net effect of lower revenues and lower purchase power expense.

Water usage was higher than budget by 45%, chemical costs and water distribution costs were lower than budget, and net operating income was higher than budget due to higher consumption and lower expenses.

After discussion, the Commission accepted the April Financial and Project Status Reports as presented.

Project Reports, Electric Projects – Crews started the Racine Street facilities relocation project and finished the upgrade for a Cp-3 customer. The new office complex sign was installed, and work continues on Maplewood school, the Heckrodt extension to their pavilion, and on RF readers and gate automation.

Water Projects – New carbon scales were installed at the water plant. Crews are working on exercising valves, AMI meter replacement, 2024 water main replacement, and building maintenance.

Item X. No one from the Gallery requested to be heard on any topic of public concern to the Utility.

Item XI. The motion by Comm. Allwardt, seconded by Comm. Kordus, was unanimously approved on roll call to adjourn at 8:51 a.m.

By: MARK L. ALLWARDT
President

GARY TURCHAN
Secretary

NOTE: THESE MINUTES ARE NOT TO BE CONSIDERED OFFICIAL UNTIL ACTED UPON AT THE NEXT REGULAR MEETING, THEREFORE, ARE SUBJECT TO REVISION.

MENASHA UTILITIES Correspondence Summary for the Meeting of June 26, 2024
Copy of 2023 Water Quality Report
Copy of 2024-25 MU/WPPI Scholarship Awards
Copy of WE Energies 2024 boundary agreement for Calumet and Winnebago Counties
Copy of PSC Notice of Proceeding for electric rate increase
Copy of PSC Final Decision on water rate increase
Copy of Agenda for MEUW 94 th Annual Conference
Copy of Customer Email Thank-You
Copy of MHS Post Prom Thank-You
Copy of MU June Scavenger Hunt
Copy of MU June Newsletter



Menasha Water Utility 2023 Annual Drinking Water Consumer Confidence Report

To: All Menasha Water Utility Customers

June 2024

Español: Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Hmoob: Dlam ntawv tshaabzu nuav muaj lug tseemceeb heev nyob rua huv kws has txug cov dlej mej haus. Kuas ib tug paab txhais rua koj, los nrug ib tug kws paub lug thaam.

We are pleased to present you with this year's Annual Drinking Water Consumer Confidence Report. This report is designed to keep you and/or your family informed about the quality of water and services we deliver to you every day. Our goal is to continuously provide you with a safe and reliable supply of drinking water. Menasha Water Utility is committed to improving the water treatment process and protecting our natural water resources.

WATER SYSTEM INFORMATION

If you have questions about this report, please contact the water utility manger, Adam Smith at 920.967.3451. You can learn more about our water utility at www.menashautilities.com. We value our customers and want you to be informed. We also welcome you to provide public input at Menasha Utilities Commission meetings the fourth Wednesday of each month at 8:00 a.m.. The meetings are held at our Office & Operations Complex located at 321 Milwaukee Street.

WATER SOURCE

Our surface water source is Lake Winnebago. The lake water is treated, filtered, and disinfected at our Water Filtration Plant. It is then pumped to our customers through our water distribution system. Menasha Utilities has a source water assessment available for Menasha residents, if you would like this report please contact the water utility manager.

IMPORTANT HEALTH INFORMATION

We continuously monitor and test the water we deliver to you in accordance with State and Federal regulations. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Environmental Protection Agency Safe Drinking Water Hotline at (800)-426-4791.

MONITORING/REPORTING VIOLATIONS

NONE.

Definitions:

AL: Action Level

the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

HA: Health Advisory

an estimate of acceptable drinking water levels for a chemical substance based on health effects information. Health Advisories are determined by US EPA.

HAL: Health Advisory Level

the concentration of a contaminant which, if exceeded, poses a health risk, and may require a system to post a public notice.

MCL: Maximum Contaminant Level

the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to MCLG's as feasible using the best available treatment technology.

MCLG: Maximum Contaminant Level Goal

the level of contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

NTU: Nephelometric Turbidity Units

pCi/l: Picocuries per liter (measure of radioactivity)

ppm: Parts Per Million, or milligrams per liter (mg/l)

ppb: Parts Per Billion, or micrograms per liter (µg/l)

ppt: Parts Per Trillion, or nanograms per liter (ng/l)

PHGS: Public Health Groundwater Standards: Found in NR 140 Groundwater Quality. The concentration of a contaminant which, if exceeded, poses a health risk, and may require a system to post a public notice.

RPHGS: Recommended Public Health Groundwater standards proposed by Wisconsin Department of Health Services. The concentration of a contaminant which, poses a health risk, and may require a system to post a public notice.

SMCL: Secondary Drinking Water Standards or Secondary Maximum Contaminant Level for contaminants that affect taste, odor, or appearance of the drinking water. The SMCL's do not represent health standards.

EDUCATIONAL INFORMATION

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. These tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables alone with the sample data.

DISINFECTION BYPRODUCTS

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
HAA5 (ppb)	D35	60	60	22	20 - 27		No	By-product of drinking water chlorination
TTHM (ppb)	D35	80	0	32.2	22.5 - 40.1		No	By-product of drinking water chlorination
HAA5 (ppb)	D44	60	60	20	13 - 25		No	By-product of drinking water chlorination
TTHM (ppb)	D44	80	0	38.3	22.2 - 49.9		No	By-product of drinking water chlorination
HAA5 (ppb)	D45	60	60	22	19 - 28		No	By-product of drinking water chlorination
TTHM (ppb)	D45	80	0	32.2	21.5 - 45.0		No	By-product of drinking water chlorination
HAA5 (ppb)	D8	60	60	22	18 - 30		No	By-product of drinking water chlorination
TTHM (ppb)	D8	80	0	34.9	21.4 - 46.6		No	By-product of drinking water chlorination

INORGANIC CONTAMINANTS

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
BARIUM (ppm)		2	2	0.010	0.010		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE (ppm)		4	4	0.7	0.7		No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NITRATE (NO3-N) (ppm)		10	10	0.35	0.35		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
NITRITE (NO2-N) (ppm)		1	1	0.043	0.043		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SODIUM (ppm)		n/a	n/a	39.00	39.00		No	n/a
Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	# Of Results	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant	
COPPER (ppm)	AL=1.3	1.3	0.1100	0 of 60 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives	
LEAD (ppb)	AL=15	0	1.10	1 of 60 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits	

PFAS CONTAMINANTS WITH A RECOMMENDED HEALTH ADVISORY LEVEL

Perfluoroalkyl and polyfluoroalkyl substances (PFAS) are a large group of human-made chemicals that have been used in industry and consumer products worldwide since 1950. The following table lists PFAS contaminants which were detected in your water and that have a Recommended Public Health Groundwater Standard (RPHGS) or Health Advisory Level (HAL). There are no violations for detections of contaminants that exceed the RPHGS or HAL. The RPHGS are levels at which concentrations of the contaminant present a health risk and are based on guidance provided by the Wisconsin Department of Health Services.

Typical Source of Contaminant		Drinking water is one way that people can be exposed to PFAS. In Wisconsin, two-thirds of people use groundwater as their drinking water source. PFAS can get in groundwater from places that make or use PFAS and release from consumer products in landfills.			
Contaminant (units)	Site	RPHGS or HAL (PPT)	Level Found	Range	Sample Date (if prior to 2023)
PFBS (ppt)		450000	0.91	0.82 - 1.00	
PFHXS (ppt)		40	0.62	0.60 - 0.64	
PFHXA (ppt)		150000	1.24	0.98 - 1.50	
PFOS (ppt)		20	1.45	1.20 - 1.70	
PFOA (ppt)		20	1.20	1.20	
PFOA AND PFOS TOTAL (ppt)		20	2.65	2.40 - 2.90	

RADIOACTIVE CONTAMINANTS

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
GROSS ALPHA, EXCL. R & U (pCi/l)		15	0	1.8	1.8	4/21/2020	No	Erosion of natural deposits

SYNTHETIC ORGANIC CONTAMINANTS INCLUDING PESTICIDES AND HERBICIDES

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2023)	Violation	Typical Source of Contaminant
ATRAZINE (ppb)		3	3	0.0	0.0 - 0.0		No	Runoff from herbicide used on row crops

CONTAMINANTS WITH A PUBLIC HEALTH GROUNDWATER STANDARD, HEALTH ADVISORY LEVEL, OR A SECONDARY MAXIMUM CONTAMINANT LEVEL

The following tables list contaminants which were detected in your water and that have either a Public Health Groundwater Standard (PHGS), Health Advisory Level (HAL), or a Secondary Maximum Contaminant Level (SMCL), or both. There are no violations for detections of contaminants that exceed Health Advisory Levels, Public Health Groundwater Standards or Secondary Maximum Contaminant Levels. Secondary Maximum Contaminant Levels are levels that do not present health concerns but may pose aesthetic problems such as objectionable taste, odor, or color. Public Health Groundwater Standards and Health Advisory Levels are levels at which concentrations of the contaminant present a health risk.

Contaminant (units)	Site	SMCL (ppm)	HAL (ppm)	Level Found	Range	Sample Date (if prior to 2023)	Typical Source of Contaminant
SULFATE (ppm)		250		57.00	57.00		Runoff/leaching from natural deposits, industrial wastes

UNREGULATED CONTAMINANTS

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. EPA required us to participate in this monitoring. UCMR 5 Included testing for 29 PFAS compounds and lithium. Our water system did not have any detected results in 2023.

Contaminant (units)	Level Found	Range	Sample Date (if prior to 2023)	Violation
METOLACHLOR (DUAL) (ppb)	0.02	0.02-0.02		No
BROMOCHLOROACETIC ACID (ppb)	1.49	1.2-1.9	5/6/2019 – 2/10/2020	No
BROMODICHLOROACETIC ACID (ppb)	0.71	0.0-1.1	5/6/2019 – 2/10/2020	No
CHLORODIBROMOACETIC ACID (ppb)	0.05	0.0-0.41	5/6/2019 – 2/10/2020	No
DICHLOROACETIC ACID (ppb)	12.2	7.5-17.0	5/6/2019 – 2/10/2020	No
TRICHLOROACETIC ACID (ppb)	5.94	2.9-12.0	5/6/2019 – 2/10/2020	No
MONOBROMOACETIC ACID (ppb)	0.03	0.0-0.53	5/6/2019 – 2/10/2020	No
MONOCHLOROACETIC ACID (ppb)	0.38	0.0-3.9	5/6/2019 – 2/10/2020	No
DIBROMOACETIC ACID (ppb)	0.03	0.0-0.45	5/6/2019 – 2/10/2020	No

ADDITIONAL HEALTH INFORMATION

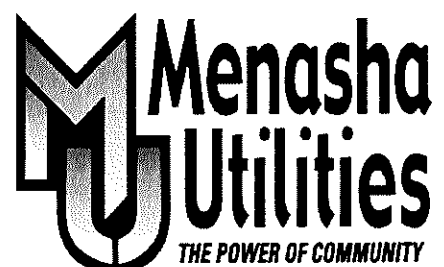
If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Menasha Water Utility is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested by a contracted lab. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

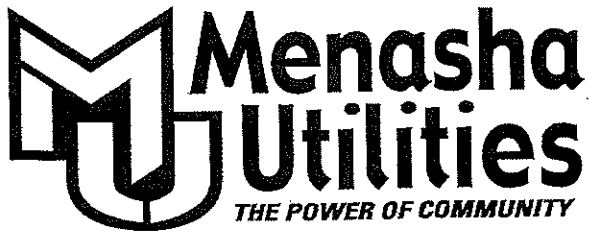
INFORMATION ON MONITORING FOR CRYPTOSPORIDIUM AND RADON

Menasha Water Utility uses UV Disinfection and Granular Activated Carbon Contactors to meet or exceed the level of treatment required for cryptosporidium by the EPA's Long Term 2 Enhanced Surface Water Treatment Rule. Our water system did not monitor finished water for cryptosporidium during 2023. We are not required by State or Federal drinking water regulations to do so.

TURBIDITY MONITORING

In accordance with NR 810.29, Wisconsin Administrative Code, the treated surface water is monitored for turbidity to confirm the filter is less than 0.3 NTU. Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system. During the year, the highest single-entry point turbidity measurement was 0.19 NTU. The lowest percent of samples meeting the turbidity limit was 100 percent.





News Release

June 5, 2024

FOR IMMEDIATE RELEASE

Contact: Tammy Phillips, Accounting & Administrative Assistant
920-967-3411

Local High School Students Receive Menasha Utilities Scholarships

Local students Ryan Johnson and Madison Olszewski have been awarded the Menasha Utilities/WPPI Energy Public Power scholarship for high school students at the Menasha High School Awards Program held on June 4, 2024.

“As a municipally owned utility, we believe that providing educational opportunities for promising local students is a sound investment in our community,” says Melanie Krause, General Manager. “We congratulate Ryan and Madison on their accomplishments and extend our best wishes for their successful future.”

The \$1,000 scholarships are presented to high school seniors who plans to attend a two-year technical college or a four-year university. To be eligible, students or their parents or guardians must be customers of Menasha Utilities or reside in the City of Menasha. Applicants are judged on a variety of criteria, including their academic and extracurricular achievement, work and volunteer experience, and future career goals.

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321 Milwaukee Street • P.O. Box 340 • Menasha, WI 54952-0340 • www.menashoutilities.com

May 20, 2024

Cru Stublely, Secretary to the Commission
Public Service Commission of Wisconsin
P.O. Box 7854
Madison, WI 53707-7854

Re: Menasha Utilities – Wisconsin Electric Boundary Agreement - PSC Docket No. 05-GF-117

Dear Cru:

The City of Menasha, acting through the Menasha Utilities, and Wisconsin Electric Power Company (WE Energies) previously filed a boundary agreement with the Commission, pursuant to §196.495, Wis. Stats., and Wis. Adm. Code PSC 112.08(2). Under that agreement, the parties are to file revised exhibits showing the Menasha city limits and boundary line between the service territories of Menasha Utilities and WE Energies, and a written legal description of those city limits and boundary line.

Enclosed for filing with the Commission on behalf of Menasha Utilities, pursuant to the parties' agreement, are the revised Exhibit A, a map of the Menasha city limits and service boundary line, and revised Exhibit B (12/1/23 for Winnebago and Calumet Counties), a legal description thereof.

A copy of the map and description are being sent to WE Energies.

Please note this territorial agreement was approved by order of the Commission dated November 29, 2001.

Sincerely,

Melanie Krause
General Manager

MK/le

Enclosures

C: WE Energies (w/encl.)
Menasha Utilities Commission (wo/encl.)

PSC REF#:504186

SERVICE DATE
Jun 04, 2024

PUBLIC SERVICE COMMISSION OF WISCONSIN

Application of City of Menasha, Winnebago County, Wisconsin, as an
Electric Public Utility, for Authority to Adjust Electric Rates

3560-ER-108

NOTICE OF PROCEEDING

THIS IS A PROCEEDING to consider the application of City of Menasha (applicant), Winnebago County, Wisconsin, as an electric public utility, for authority to adjust electric rates. The Commission opens this docket by its authority under Wis. Stat. ch. 196.

The applicant requested an overall increase in annual revenues of \$703,524 or an increase of 1.67 percent over present revenues.

The Commission will determine the actual level of the revenue requirement after reviewing the application and holding a hearing. The hearing will be scheduled at a later date. If the Commission authorizes an increase in rates, impacts to individual customers bill will vary depending on usage and the ultimate rates authorized by the Commission.

The applicant is responsible for giving notice to its customers of the filing of its application with the Commission and, pursuant to Wis. Admin. Code § PSC 2.10, for filing proof of notice no later than 3 days prior to the hearing.

This is a Class 1 proceeding as defined in Wis. Stat. § 227.01(3)(a).

DOCUMENTS. All documents in this docket are filed on the Commission's Electronic Records Filing (ERF) system. To view these documents: (1) go to the Commission's E-Services Portal at <https://apps.psc.wi.gov>, (2) enter "3560-ER-108" in the box labeled "Quick Single Docket Search," and (3) select "Documents." To receive electronic notifications when new documents are filed in this docket, go to ERF - [EZ Subscriptions](#) and follow the instructions to subscribe to this docket.

SCHEDULE. For the official schedule in this docket, check the notices and orders filed in this docket on the ERF system. For public convenience only, the Commission will maintain the schedule in this docket on the PSC Docket Calendar. To view the calendar: (1) go to the Commission's E-Services Portal at <https://apps.psc.wi.gov>, and (2) select the button labeled "Docket Calendar." From there you may browse or search the calendar, and subscribe to a particular docket schedule.

Public Service Commission of Wisconsin
RECEIVED: 6/4/2024 11:15:01 AM

Docket 3560-ER-108

PUBLIC PARTICIPATION. A person may participate either as a member of the public, or as a party. The Commission will provide an opportunity for any member of the public to offer an opinion on this matter either in writing, or in person at a public hearing. A member of the public may participate without becoming a party to the proceeding. Parties participate by intervening (see below) and offering, at a trial-type hearing, expert witnesses and other technical evidence, prepared and filed in advance. A party may also conduct discovery and cross-examine witnesses. The Commission shall provide notice of when, where, and how members of the public and parties may participate in this proceeding at a future date.

INTERVENTION. Any person desiring to become a party shall file a request for party status, known as a request to intervene, under Wis. Stat. § 227.44(2m) and Wis. Admin. Code § PSC 2.21 no later than 14 days from the date of service of this notice using the ERF system.

To file such a request, go to the Commission's E-Services Portal at <https://apps.psc.wi.gov>, click on the "ERF Upload Documents" link on the left side menu bar. On the next page, log on if you are a registered ERF user, create a new account if you do not have an existing account, or contact PSC Records Management staff at (608) 261-8521 or via e-mail at PSCRecordsMail@wisconsin.gov for assistance.

A person desiring to become a party who lacks access to the internet shall make a request to intervene by U.S. mail addressed to:

Docket 3560-ER-108 Intervention Request
Public Service Commission of Wisconsin
P.O. Box 7854
Madison, WI 53707-7854

At the time of filing, the person making the request to intervene shall serve a copy of the request on existing parties. An existing party may respond to the request within 5 days of service. A party wishing to request intervenor compensation should do so as soon as practicable.

WISCONSIN ENVIRONMENTAL POLICY ACT. This is a Type III action under Wis. Admin. Code § PSC 4.10(3). The Commission will review the potential environmental effects of the project. Type III actions normally do not require the preparation of an environmental impact statement under Wis. Stat. § 1.11 or an environmental assessment.

ASSESSMENT. The Commission considers it necessary, in order to carry out its duties, to investigate all books, accounts, practices, and activities of the applicant. The expenses incurred or to be incurred by the Commission that are reasonably attributable to such an investigation will be assessed against and collected from the applicant in accordance with the provisions of Wis. Stat. § 196.85 and Wis. Admin. Code ch. PSC 5.

AMERICANS WITH DISABILITIES ACT. The Commission does not discriminate on the basis of disability in the provision of programs, services, or employment. Any person with a disability who needs accommodations to participate in this docket or who needs to obtain

Docket 3560-ER-108

this document in a different format should contact the case coordinator listed below. Any hearing location is physically accessible to individuals with disabilities. The Public Service Commission is located in the Hill Farms State Office Building, which is also physically accessible to individuals with disabilities through the entrances on the first floor. Parking for people with disabilities is available on the ground floor of the parking garage. There is also limited, free handicap visitor parking at the front of the Hill Farms State Office Building.

CONTACT. Please direct questions about this docket or requests for additional accommodations for the individuals with disabilities to the Commission's case coordinator, Michael Garcia at (608) 267-1478 or Michael.Garcia1@wisconsin.gov.

Dated at Madison, Wisconsin, the 4th day of June, 2024.

By the Commission:

A handwritten signature in black ink, appearing to read "Cru Stublely", with a long horizontal flourish extending to the right.

Cru Stublely
Secretary to the Commission

CS:MG:arw:dsa:hmy DL:02013041

PSC REF#:503770

SERVICE DATE
May 31, 2024

PUBLIC SERVICE COMMISSION OF WISCONSIN

Application of the City of Menasha, Winnebago County, Wisconsin,
as a Water Public Utility, for Authority to Adjust Water Rates

3560-WR-109

FINAL DECISION

This is the Final Decision in the Class 1 proceeding conducted by the Public Service Commission (Commission) on the application of Menasha Electric and Water Utilities (applicant) for approval to increase water rates. This application is APPROVED, subject to conditions.

Introduction

The applicant applied to the Commission on November 3, 2023 for authority to increase water rates. The Commission authorized the applicant's last conventional rate case (CRC) change in docket 3560-WR-108 in a Final Decision dated April 16, 2018. Since that Final Decision, the Commission has authorized additional rate increases through the simplified rate case (SRC) process in 2022. The applicant requested the current rate increase due to increased inflationary costs, and to maintain cash flow through 2026 when the total debt service requirements are projected to decrease. Also, the applicant stated that it has some large capital expenditures planned in the future. In this rate case, the final overall rate change authorized is \$1,086,092, or a 21.20 percent increase over current rates, for the test year ending December 31, 2024.

Pursuant to due notice, the Commission held an audiovisual hearing on May 20, 2024 before Administrative Law Judge Michael E. Newmark. The parties, for purposes of review

Public Service Commission of Wisconsin
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under Wis. Stat. § 227.53, are listed in Appendix A as required by Wis. Stat § 227.47. The applicant is the only party to this proceeding.

Findings of Fact

1. The applicant's presently authorized rates for water utility service will produce operating revenues of \$5,270,589 for the 2024 test year. These rates fall short of the test year revenue needed by \$1,086,092 and are unreasonable.

2. The estimated net investment rate base applicable to water utility operations for the 2024 test year is \$21,459,743.

3. The rate changes set forth for water service in Appendix C will permit the applicant to earn the necessary revenue requirement and are consistent with the cost of service and rate design.

4. An increase in water rates authorized to the applicant by this Final Decision increases purchased water costs for its wholesale customers.

Conclusions of Law

1. The applicant is a municipal public utility as defined in Wis. Stat. § 196.01(5)(a).

2. The Commission has authority under Wis. Stat. §§ 196.02(1), 196.03(1) and (3), 196.19, 196.20, 196.22, 196.37(1), (2), and (3), and 196.395 to authorize the applicant to increase water utility rates and revise tariff provisions.

3. The Commission has authority under Wis. Stat. § 15.02(4) to delegate to the Administrator of the Division of Water Utility Regulation and Analysis (Division Administrator) those functions vested by law as enumerated above and has delegated the authority to issue this Final Decision to the Division Administrator.

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Opinion

Net Investment Rate Base

The estimated net investment rate base for the 2024 test year is as follows:

Utility Financed Plant in Service	\$37,256,667
Less: Accumulated Provision for Depreciation	<u>\$15,922,182</u>
Net Plant in Service	\$21,334,485
Plus: Materials and Supplies	\$125,258
Less: Regulatory Liability for Pre-2003 Accumulated Depreciation - CIAC	<u>\$0</u>
Net Investment Rate Base	<u>\$21,459,743</u>

Comparative Income Statement

Commission staff submitted a revenue requirement for the test year as shown in Ex.-PSC-Revenue Requirement-r. (PSC REF#: 494542.) The estimated test year income statement showing the effect of the increase in revenue that will result from authorized rates is as follows:

	<u>At Present Rates</u>	<u>Authorized Increase</u>	<u>After Rate Increase</u>
Operating Revenues	\$5,270,589	\$1,086,092	\$6,356,681
Operating Expenses:			
Oper. & Maint. Exp.	\$3,083,291		\$3,083,291
Depreciation	\$1,104,840		\$1,104,840
Taxes & Tax Equiv.	<u>\$838,046</u>		<u>\$838,046</u>
Total Oper. Expenses	<u>\$5,026,177</u>		<u>\$5,026,177</u>
Oper. Income (or Loss)	<u>\$244,412</u>		<u>\$1,330,504</u>
Rate of Return	1.14%		6.20%

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Commission staff computed the depreciation expense included in the revenue requirement for the 2024 test year using the depreciation rates shown in Appendix E. For purposes of computing the depreciation expense on the average investment for each plant account, these depreciation rates are effective as of January 1, 2024.

Capital Structure

The applicant requested a return on net investment rate base of 4.45 percent. The Commission calculates the benchmark rate of return weekly based on a three-month rolling average of municipal bond rates and determines a floor annually. The benchmark rate of return at the time Commission staff finalized the revenue requirement for this case was 6.20 percent. Commission staff estimated the applicant's capital employed in providing public utility service associated with the net investment rate base to be 73.35 percent municipal equity and 26.65 percent long-term debt. The applicant's composite cost of debt is 2.16 percent. A return on rate base of 6.20 percent would provide a 7.80 percent return on municipal earning equity, 10.65 times interest coverage, and 1.76 times debt service coverage. Commission staff considers that this return on rate base would provide the applicant with sufficient earnings to help address future capital and unforeseen operating needs and would also maintain confidence in the applicant's financial integrity without resulting in customer rates that are excessive.

Cost of Service

Commission staff analyzed the cost of supplying water for general service and for public fire protection (PFP) service using the base-extra capacity cost allocation method. This method first allocates the operating expenses to the service cost functional components of base, customer, extra-capacity maximum-day and extra-capacity maximum-hour demand, and fire

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protection and then to each of the customer classes served. Commission staff provided summaries of these analyses in Schedules 8 and 11 of Ex.-PSC-COSS and Rate Design, which is Commission staff's proposal in the record in this proceeding. (PSC REF#: 496266.) Appendix B shows customer class revenue requirements resulting from the cost analysis compared with revenues at authorized rates.

Rates

Water service rates authorized in this Final Decision will result in an estimated net operating income of approximately \$1,330,504, which provides a 6.20 percent return on the water utility net investment rate base of \$21,459,743. Commission staff provided the applicant with Commission staff's proposed rates for review prior to the hearing, and the applicant had no objection to these rates.

As shown in attached Appendix B, the base-extra capacity cost allocation method results in a relatively wide range of increases in the charges to the various general service customer classes to reflect the cost of providing service to such classes. The percentage rate increase to any individual customer will not necessarily equal the overall percentage increase to the associated customer class, but rather will depend on the specific water use of that customer.

The authorized rates as set forth in Appendix C are based on the cost of providing service to various customer classes or types of service. The Commission finds that the rates will result in all customers paying an appropriate amount for the service provided.

Commission staff computed some typical water bills for single-family residential, multifamily residential, commercial, industrial, and public authority customers using

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Schedule Mg-1 to compare present rates with the new rates. That comparison is set forth in Appendix D.

The overall increase in annual revenues is \$1,086,092 and is comprised of a \$879,939 increase in general service charges and a \$206,153 increase in PFP charges. The overall increase includes both retail and wholesale water service.

General Service (Retail)	\$774,201	Fire Protection (Retail)	\$197,324
General Service (Wholesale)	\$105,738	Fire Protection (Wholesale)	\$ 8,829
General Service (Total)	\$879,939	Fire Protection (Total)	\$206,153

The overall increase in customer rates is 21.20 percent and is comprised of a 21.80 percent increase in general service charges and an 18.97 percent increase in PFP charges.

General Service (Retail)	23.37%	Fire Protection (Retail)	18.97%
General Service (Wholesale)	14.60%	Fire Protection (Wholesale)	18.97%
General Service (Total)	21.80%	Fire Protection (Total)	18.97%

A typical single-family residential customer's bill, including PFP, will increase 24.39 percent. The increase in rates is due to a 17.29 percent increase in gross plant investment and a 13.57 percent increase in operating expenses since the applicant's last CRC in 2018.

The larger increase in general service charges results from a greater proportion of the annual operating costs being allocated to general service compared to what was allocated at the time of the applicant's last rate proceeding and is based on current ratios of maximum general service demand to available system fire protection capacity. The Commission finds that the larger increase in general service charges is reasonable, as it reflects the cost of providing service appropriately.

The applicant has agreed to revise its tariff provisions (operating rules and main extension rules) to be consistent with those of other Wisconsin water utilities, as shown in

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Ex.-PSC-COSS and Rate Design. The Commission finds that they are in accordance with Commission policy and the Wisconsin Administrative Code.

Public Comments

One water customer filed a comment on the Commission's Electronic Records Filing (ERF) system in opposition to the rate increase. The customer expressed concern over the magnitude of the increase and its impact on customers. The Commission appreciates the customer's concerns. However, the Commission finds that the revenue resulting from the authorized rates is necessary to provide for the applicant's financial needs over the long term. The Commission further concludes that the rates as proposed by Commission staff would provide a reasonable and nondiscriminatory recovery of the revenue requirement. Accordingly, the Commission approves Commission staff's proposed rates as shown in Ex.-PSC-COSS and Rate Design of the hearing record.

Effective Date

The test year commenced on January 1, 2024. Pursuant to Wis. Stat. § 196.19, the changes in rates and tariff provisions that are authorized in this Final Decision take effect no sooner than one day after the date of service, provided that these rates and tariff provisions are filed with the Commission, and the applicant makes a copy of the new rates available to the public before this date by placing a copy of the new rates at locations where customer payments are accepted, on the applicant's website, or in a form and place that is otherwise readily accessible to the public.

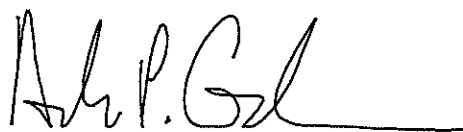
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Order

1. This Final Decision takes effect one day after the date of service.
2. The authorized rate increases and tariff provisions shall take effect no sooner than one day after the day the applicant has: (a) filed these rates and tariff provisions with the Commission; and (b) made them available to the public at locations where customer payments are accepted, on the applicant's website, or in a form and place that is otherwise readily accessible to the public, pursuant to Wis. Stat. § 196.19 and Wis. Admin. Code § PSC 185.33(1)(f). If a copy of the new rates and tariff provisions is not made available to the public when they are filed with the Commission, the new rates and tariff provisions shall take effect one day after the day they are made available to the public.
3. The rates approved in this docket shall take effect no later than 90 days from the service date of this Final Decision or as directed by the Commission or Commission staff.
4. Jurisdiction is retained.

Dated at Madison, Wisconsin, this 31st day of May, 2024.

For the Commission:



Andrew P. Galvin
Administrator
Division of Water Utility Regulation and Analysis

APG:AJH:krl DL:02013037

See attached Notice of Appeal Rights



Conference Program / Agenda

Thursday, May 16 • Hotel Marshfield

FEATURED
SPONSORS



- 8:00 a.m. Welcome / Opening Remarks
Tim Heinrich, Municipal Electric Utilities of Wisconsin President and CEO
- 8:15 a.m. **OPENING KEYNOTE:** "Economic Trends in the Badger State"
Tom Still, President – *Wisconsin Technology Council*
- 9:00 a.m. **GENERAL SESSION I:** "Navigating Federal Politics, Legislation, and the 2024 Campaigns"
Michael Nolan, President – *MJN Consulting*
- 9:40 a.m. Networking Break
- 10:15 a.m. **GENERAL SESSION II:** "Emerging Technology Trends in the Electric-Utility Industry"
Paul Zummo, Director of Research and Development – *American Public Power Association*
- 11:00 a.m. **GENERAL SESSION III:** "The Impacts and Opportunities of Artificial Intelligence"
Dr. Greg Cisewski, Dean of School of Agricultural Science, Utilities & Transportation – *Northcentral Technical College*
- 11:45 a.m. **MEUW HONORS LUNCHEON** — *Central Ballroom*
- 1:15 p.m. and 2:00 p.m. **BREAKOUT SESSIONS:** *As part of MEUW's efforts to refresh the association's long-term strategic plan, conference attendees will rotate through two breakout sessions designed to gather feedback and share information essential to executing the strategy.*
- | | |
|--|---|
| <p>Legislative and regulatory hot topics
and their potential impact on municipal electric utilities, including community solar legislation and rule-making dockets at the Public Service Commission</p> | <p>Forward-looking discussions to identify emerging priorities MEUW can address to meet the needs of member utilities and help them effectively navigate the rapidly-evolving energy landscape</p> |
|--|---|
- 2:45 p.m. Networking Break
- 3:00 p.m. **GENERAL SESSION IV:** "Could Nuclear Power Return to Wisconsin?"
Jeremy Browning, Vice President of Generation – *Dairyland Power Cooperative*
- 3:30 p.m. **CLOSING KEYNOTE PRESENTATION:** "You Got This! Strategies for Confidence and Excellence in Every Aspect of Your Life" — Brenda Clark Hamilton
- 4:30 p.m. Conference Program Concludes
- 4:30 – 6:00 p.m. Post-Conference Networking Social — *Grand Ballroom Atrium*



Charlie Bradburn Pillars of Public Power

Presented to individuals who have served for at least 10 years as a member of a public power governing body (e.g., utility commission, city council, or village board). Member utilities must nominate governing board members for recognition.

Cumberland Municipal Utility

Louie Muench, Jr. (30 years)*
Craig Turcott (15 years)*

Manitowoc Public Utilities

Mark Seidl (25 years)*

Menasha Utilities

Mark Allwardt (36 years)
Roy Kordus (11 years)
Donald Merkes (16 years)

Rice Lake Utilities

Mark O'Brein (10+ years)*

City Utilities of Richland Center

Jim Heiar (19 years)
Scott Sawle (27 years)

Stoughton Utilities

David Erdman (17 years)

Waunakee Utilities

John Roessler (30 years)*

* Milestones of 10, 20, 25, 30, and 40 years are recognized with physical awards.

2023 Safety Achievement Awards

Presented annually since 1999 to recognize safety performance and to encourage proactive safety activities. Recognition is based on voluntary reporting and celebrates each municipal utilities' dedication to employees' on-the-job focus — following safety rules, using safe work practices, and looking out for one another.

GOLD Category

Clintonville Utilities
Columbus Utilities
Cumberland Municipal Utilities
Eagle River Light & Water
Elroy Electric Utility
Evansville Water & Light
Fennimore Municipal Utilities
Hartford Utilities
Hustisford Utilities
Juneau Utilities Commission
Kaukauna Utilities
Lake Mills Utilities
Lodi Utilities
Marshfield Utilities
Menasha Utilities
Muscodia Utilities

New Holstein Utilities
Oconomowoc Utilities
Prairie du Sac Electric Utility
Rice Lake Utilities
City Utilities of Richland Center
River Falls Municipal Utilities
Sauk City Utilities
Sturgeon Bay Utilities
Sun Prairie Utilities
Trempealeau Municipal Utility
Two Rivers Water & Light
Waunakee Utilities
Waupun Utilities
Wisconsin Rapids Water Works & Lighting Commission

SILVER Category

Boscobel Utilities
City of Cuba City
City of Medford
Gresham Municipal Utility
Manitowoc Public Utilities
New London Utilities
Oconto Falls Municipal Utilities
Shawano Municipal Utilities

BRONZE Category

Arcadia Electric Utility
Cedarburg Light and Water
New Lisbon Utilities
Plymouth Utilities
Stoughton Utilities



MEUW Honors recognizes individuals (and organizations) that have contributed to the success of public power in Wisconsin. The awards have been presented for more than two decades, and honorees have come from utilities large and small, including some from outside the membership. The list includes member employees, governing body officials, business partners, and legislators. Each award has criteria that should be achieved for a candidate to be considered. There is no cost for members to apply for the awards; all that is needed is to take some time and a little commitment to complete the relatively short and simple application form. A full list of eligibility and awards criteria is available online at www.meuw.org/awards.

Melanie Krause

To: Menasha Customer Service
Subject: RE: thank you



From: Posselt, Paul <pposselt@networkhealth.com>
Sent: Wednesday, June 12, 2024 5:03 PM
To: Menasha Customer Service <menashacs@menashautilities.com>
Subject: thank you

I called in about a stray hanging cable from the power lines to my house. They left me a msg as requested to let me know it was the cable providers connection that was hanging down, and THEY contacted the provider and directed them to fix it without me doing anything further. I couldn't be happier as long as it actually gets fixed but MU went above and beyond regardless. SALUTE!!

Paul Menasha

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Menasha Utilities:

Thank you very much for
your generous donation
to the Menasha High
School Post Prom Party. It
is greatly appreciated!

- Post Prom Committee



EXPLORE YOUR COMMUNITY

DURING THE MONTH OF JUNE

Menasha Utilities is hosting a family-friendly scavenger hunt!

Starting June 1, and each week through June, send us a picture from the secret location or complete the scavenger hunt prompt to be entered to win! Prizes will include bill credits and energy efficient items.

Easily Manage Your Account with MyAccount! If you are not currently signed up to view your account through MyAccount on our website or MyMeter app on your phone, sign up today to receive the weekly clues via email.

How it works:

- Clues will be posted each Saturday in June by 9:00 a.m. at menashautilities.com, shared on our Facebook page and sent to the email list.
- Email a photo of yourself next to the secret locations or complete the scavenger hunt prompts, along with your name and address, to menashacs@menashautilities.com by Midnight on Sunday, July 7.
- Must be a Menasha Utilities customer to win. Limit one prize per utility account. Winners will be notified Monday, July 8. For more information visit menashautilities.com. Please submit all entries together, not separately. Contact our office to find out how you can participate without internet access!

WHAT DOES PUBLIC POWER MEAN FOR YOU?



MENTORSHIPTO
AFFORDABLE
POWER



menashautilities.com • (920) 967-3400

At Menasha Utilities, we join forces with other local, not-for-profit utilities through WPPI Energy to share resources and lower costs.

MU News



Inside this issue:

- Water Quality Report
- Hearing Tests
- National Night Out
- Summer Help
- Safety Update
- Employee Recognition
- Wellness Update
- HR News
- Upcoming Events

Water Quality Report



The annual drinking water report will be sent to our customers in June. A copy of the report is available to our employees on the bulletin boards as well as on our website.

The report is designed to keep our community informed about the quality of water and services we deliver. **Our goal is to continuously provide the customers in Menasha a safe and reliable supply of drinking water.**

We continuously monitor and test the water we deliver to our customers. Drinking water including bottled water, may reasonably be expected to contain at least small amounts of some

contaminants. The presence of contaminants does not necessarily indicate that water pose a health risk. Some people may be more vulnerable to contaminants in drinking water than the general population such as immune-compromised persons can be particularly at risk from infections.

The report summarizes, the DNR and EPA have determined that our water is safe even though low concentrations of some contaminants are present. Take a look at the report it contains a table and great information showing the test results for 2023.



Hearing Screening

The hearing van will be coming on **June 26** to the Public Works facility. The same sign-up sheet will be used for this day. If that date and time does not work, please let Melanie know and we can work with the City on what other times are available or we can schedule you on another day at Theda Care at Work.

"Hard work keeps the wrinkles out of the mind and spirit!"



Happy Father's Day to all the MU dads!!



Helpers Needed in August!

On Wednesday, August 7th from 5-7pm, the 3rd Annual **National Night Out** will be held at Barker Farms Park. Last year over 100 kids received rides in our bucket truck and there were over 350 kids at the event. We are looking for several helpers to assist with both the utility table and the Menasha PD around the park.

Please let Kristin know or sign up on her door by **June 19th**. There will be T-shirts given to all people working the event to wear that night. Kids over 12 can assist with the event too. MU will provide dinner from one of the food trucks for those employees who assist. Any questions, please see Kristin.

MEUW Safety Award

At the MEUW Annual meeting held on May 16 in Marshfield, the Utility was recognized with the annual Safety Achievement Award.

Utilities are placed into categories based on the total number of hours worked, receiving recognition based on the most incident-free records. Menasha was recognized at the highest **Gold level** for 2023.

This recognition goes to ALL our employees for following safety rules, using safe work practices, and watching out for one another. This dedication and focus on safety help us to continue to achieve a strong safety record as well as build upon the strong safety culture in our organization.

THANK YOU FOR YOUR COMMITMENT TO SAFETY!

Summer Help

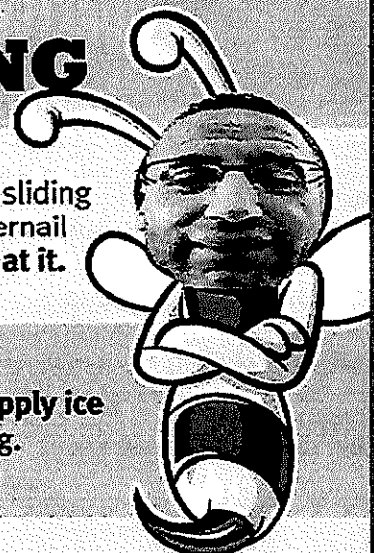
We would like to extend a warm welcome to **Cody Hanson** who is our Summer Help employee in the Water Department. Cody is originally from Green Bay and is currently studying at Fox Valley Technical College working toward an associate degree in Natural Resources. Welcome to the MU Team!



Safety Slogan of the Month:

HOW TO TREAT A BEE STING

- 1 **Remove the sting** by sliding or scraping your fingernail across it, **do not pull at it.**
- 2 **Wash the area and apply ice** to reduce the swelling.
- 3 **If the person is allergic to bee stings immobilise the person, apply pressure to the bite and seek immediate medical help.**



A name will be drawn at the end of the month to repeat the slogan or one of the key points.

Last Month's Winner: Paul Fane

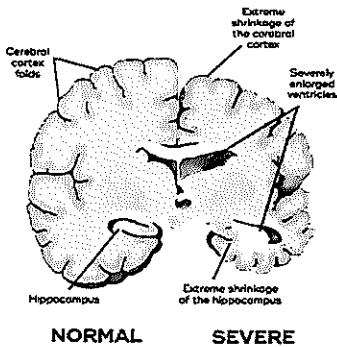


Employee Recognition: Brett Bellile, Gage Schmidt, and Troy Van Camp

MU participated in the annual Future Fox Cities Career Expo in April. Over 2,000 students from several different school districts in the Fox Cities area in grades 8-12 participated in the expo, engaging with over 100 businesses. This is a great opportunity to showcase the jobs available in the public power industry. Thank you to **Gage, Brett, and Troy** for doing a great job engaging students and talking about their careers! This event would not be possible without teamwork!

If you would like to nominate an employee or group of employees for their great work ethic, innovative or creative ideas, initiative, safety awareness etc. submit a letter explaining who this individual is and why you feel they should be recognized.

Submit a letter to your manager and all nominations will be considered.



Wellness Corner – Alzheimer’s & Brain Awareness

You might notice people wearing purple in the month of June to raise awareness for Alzheimer's or other types of dementia. Alzheimer's disease is a specific type of dementia characterized by progressive memory loss and cognitive decline. Other types of dementia include vascular dementia, Lewy body dementia, Frontotemporal dementia, and mixed dementia.

More than 55 million people worldwide are living with this condition. As of 2020, 5.8 million Americans were living with Alzheimer's disease. It is ranked as the sixth leading cause of death among U.S. adults. In more than 90% of cases, symptoms do not show until after age 60.

According to the CDC, the top five working signs for Alzheimer's are as follows:

- Memory loss that disrupts life: forgetting events, repeating yourself or relying on more aids to help you remember.
- Challenges in planning or solving problems: having trouble paying bills or cooking recipes you have used for years.
- Difficulty completing familiar tasks at home, work, or leisure: having problems with cooking, driving places, using a cell phone, or shopping.
- Confusion with time or place: having trouble understanding an event that is happening later or losing track of dates.
- Trouble understanding visual images and spatial relations: having more difficulty with balance or judging distance, tripping over things at home, or spilling or dropping things more often.

Source: [whainfocenter.com/Analytics/Fast-Facts/Alzheimer's-and-Brain-Awareness](https://www.whainfocenter.com/Analytics/Fast-Facts/Alzheimer's-and-Brain-Awareness)

Wellness Event – Fresh Fruit on June 11th

With summer right around the corner, on Tuesday, **June 11th**, the Wellness Committee will be providing free Fresh Fruit cups in the lunchroom at the Office Complex. No need to sign up for this event. Enjoy!



We've heard your requests for a stable and secure HSA investment option, and we're thrilled to announce that an HSA Certificate of Deposit is coming soon. Stay tuned for upcoming announcements on your Associated Benefits Connection participant portal.

Associated Bank HSA portal also has a great partnership with the HSA store that you can shop for all things that are eligible to purchase with the funds in your account. Enjoy \$25 off \$150 with code **INSIDERS2024**. Expires 1/1/25.

Menasha Saves Lives Community Blood Drive


EVERY 2 SECONDS
SOMEONE IN THE U.S. NEEDS BLOOD.

AND IN JUST ABOUT AN HOUR,
YOU CAN HELP
PROVIDE LIFESAVING OPPORTUNITIES
FOR PATIENTS IN NEED.

Held at the Senior Center at 116 Main Street in Menasha on Friday, **June 14** from 8:00 a.m. to 11:00 a.m. To schedule a donation appointment please call 800-280-4102 or visit communityblood.org/donor and use sponsor code S335. Anyone who donates blood during this blood drive will receive a **Give a Pint, Get a Pint Culver's coupon!**

Interested in MU Apparel?

We are looking to gauge interest in reopening the MU Apparel storefront. We can look to bring this back with the same items as we had in fall or with some new items as well. We do have a minimum order quantity so please let Melanie know if there is interest and what kind of items you would like to see.



Birthdays:

Don Kieper III June 20
Matt Ott June 27

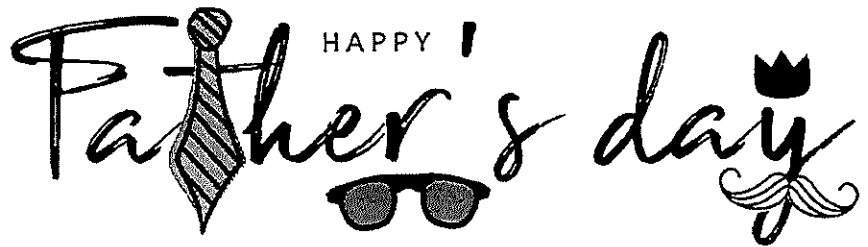
Happy Birthday to YOU!

June							2024
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

Anniversaries:

Gage Schmidt 2 Years
Vicki Jesko 8 Years
Don Kieper III 18 Years
Melanie Krause 27 Years

Congrats on your years of service!



Upcoming Events

Safety Training – Weather/Bugs/Plants	June 5
Commission Room	7:15 – 8:15 a.m.
Commission Room	8:30 – 9:30 a.m.
Water Plant	12:30 – 1:30 p.m.
Safety Training –Chainsaw (Kaukauna)	June 6 8:00 a.m.
Wellness Fresh Fruit Office Complex	June 11
Safety Committee Meeting	June 11 1:00 p.m.
Payday	June 14
Happy Father's Day	June 16
Commission Meeting	June 26 8:00 a.m.
Hearing Testing {Public Works}	June 26
Payday	June 28



Purchase Orders over \$25,000 issued since the last Commission Meeting on 5/22/2024

Date	P.O. #	Vendor	Amount	Purpose	Total \$		Remaining	
					Budget	Budgeted	Budget	% of Budget
5/22/2024	11258	McMahon	\$ 25,800.00	Office Complex remodel engineering, planning, and design fee. (Note: \$800 reallocated from the sign budget.)	Yes	\$ 25,800.00	\$ 25,800.00	100.00%



MEMORANDUM

TO: Menasha Utilities Commission


FROM: Adam Smith, Water Utility Manager
Kurt Melchert, Electric Utility Manager

DATE: June 20, 2024

SUBJECT: Out of State Travel

The Smart Utility Summit and the Smart Water Summit teams invited Menasha Utilities representatives to attend training conferences in August and September of 2024 at the Sunseeker Resort in Charlotte Harbor, Florida. Each Summit is designed to bring together a select group of 80 - 100 utility professionals and solution providers from across North America. The summit is a unique opportunity to engage with industry leaders, gain insights into the latest trends and technologies, and network with peers. As invited guests, the Summits cover all travel, hotel, meal and conference costs. Menasha Utilities has zero obligations or commitments to fulfil in exchange for attending these events. An informational flyer with the agenda is included for each summit.

Recommendation: Approve the Electric Utility Manager to travel to Charlotte Harbor, Florida August 25th-27th for the Smart Utility Summit and Approve the Water Utility Manager to travel to Charlotte Harbor, Florida for the Smart Water Summit September 22nd-24th to represent Menasha Utilities. This experience will broaden our knowledge of current and future technologies and provide alternative solutions for operating electric and water utilities.



Apply today
to be considered
for a spot!

You're Invited As Our Guest!

SMART WATER SUMMIT

SEPTEMBER 22-24, 2024

Sunseeker Resort | Charlotte Harbor, FL

Join Water Utility Professionals from across North America
for face-to-face meetings and solution-based conversations.

Participation costs are fully covered for attending utilities!

HOW IT WORKS

We bring together an exclusive group of Utility Representatives and Solution Providers to provide insight and knowledge on what is happening in the water utility industry.

- **You tell us about your top technology needs.**
- **We provide profiles for all participating vendor companies, outlining the products, services, and/or solutions they offer.**
- **You enjoy a full agenda of opportunities to learn and share during general sessions, Boardroom Presentations, and the Summit Solution Showcase.**

WHAT TO EXPECT

- A full-service Summit Mobile App with directories of information on the participating Utilities and Vendor Partners
- Access to ALL general sessions, including illuminating panels and keynotes
- Unlimited peer-to-peer networking with your fellow Water Utility Professionals
- Dynamic social functions, including unique entertainment and delicious meals
- Entry into Passport Program prize drawings after participating in the Solution Showcase

FOR PARTICIPATION INFORMATION, CONTACT:

Lindsey Malter (Utilities A-I)
malter@endeavorb2b.com
+1 224-236-4298

Robyn Mackie (Utilities J-R)
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www.SmartWaterSummit.com



**Apply online
to secure a seat
at the Summit!**

CONNECT. ENGAGE. DISCOVER.

This unique event is the most productive way to network with your peers. The Summit team invites carefully selected Utility Professionals from across North America, along with cutting-edge industry vendors. You will spend three days connecting, engaging, and discovering new ways to help each other. The agenda includes informative presentations, the Solution Showcase, and open networking time. After the Summit, you will return to your Utility energized and full of new ideas! *Perhaps best of all, the Summit covers all travel, hotel, meal and conference costs.*



Join us at the Sunseeker Resort in Charlotte Harbor, FL for the Summit in September. Form meaningful relationships and learn from your peers in a beautiful location at no cost! Come ready to participate and network, and we will take care of the rest.

THE AGENDA

SUNDAY

- 12:00 PM - 5:00 PM Summit Registration
- 5:00 PM - 5:30 PM Utility Professional Orientation
- 5:30 PM - 6:30 PM Summit Solution Showcase
- 6:30 PM - 8:30 PM Welcome Reception and Dinner

MONDAY

- 8:00 AM - 9:30 AM Utility Professional Breakfast
- 8:15 AM - 8:45 AM Premier Presentation
- 8:45 AM - 9:15 AM Survey Presentation
- 9:30 AM - 11:10 AM Boardroom Presentations
- 11:10 AM - 11:30 AM Networking Break
- 11:30 AM - 12:55 PM Boardroom Presentations
- 12:55 PM - 1:55 PM Summit Luncheon
- 1:10 PM - 1:40 PM General Session
- 1:55 PM - 2:50 PM Boardroom Presentations
- 2:50 PM - 3:00 PM Networking Break
- 3:00 PM - 3:30 PM Premier Presentation
- 3:40 PM - 4:35 PM Boardroom Presentations
- 4:40 PM - 6:40 PM Summit Solution Showcase
- 7:00 PM - 10:00 PM Summit Premier Dinner and Entertainment

TUESDAY

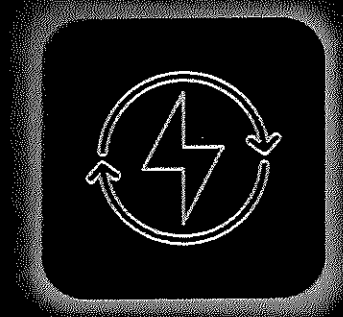
- 8:00 AM - 9:00 AM Utility Professional Breakfast
- 9:05 AM - 10:30 AM Boardroom Presentations
- 10:30 AM - 10:50 AM Networking Break
- 10:50 AM - 12:15 PM Boardroom Presentations
- 12:15 PM - 1:15 PM Summit Luncheon
- 12:30 PM - 1:15 PM General Session
- 1:30 PM - 2:25 PM Boardroom Presentations
- 2:25 PM - 3:00 PM Networking Break
- 3:00 PM - 4:15 PM Boardroom Presentations
- 4:30 PM - 5:30 PM Roundtable Discussions
- 6:00 PM - 9:15 PM Summit Awards Cocktail Reception, Dinner, Entertainment

FOR PARTICIPATION INFORMATION, CONTACT:

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You're Invited As Our Guest!

AUGUST 25-27, 2024

SUNSEEKER RESORT | CHARLOTTE HARBOR, FL

Join Electric Utility Professionals from across North America for face-to-face meetings and solution-based conversations.

HOW IT WORKS

We bring together an exclusive group of Utility Representatives and Solution Providers to connect and share insight and knowledge on what is happening in the electric utility industry.

- You tell us about your top technology needs.
- We provide profiles for all participating vendor companies, outlining the products, services, and/or solutions they offer.
- You enjoy a full agenda of opportunities to learn and share during general sessions, Boardroom Presentations, Roundtable Discussions, Demo and Display, and more.

WHAT TO EXPECT

- A custom agenda including meetings, presentations, and meals where you are matched with the people you want to meet
- Access to ALL general sessions, including illuminating panels and keynotes
- Unlimited peer-to-peer networking with your fellow Utility Professionals
- Dynamic social functions, including unique entertainment and delicious meals
- Entry into Passport Program prize drawings after participating in Demo and Display

**Participation costs are fully covered for attending utilities.
Apply today to be considered for a spot!**

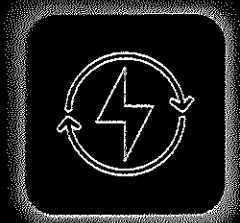
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SUMMIT
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THE AGENDA

SUNDAY

12:00 PM - 5:30 PM Summit Registration
4:45 PM - 5:15 PM Utility Professional Orientation
5:30 PM - 8:00 PM Opening Keynote and Welcome Reception

MONDAY

7:30 AM - 8:45 AM Utility Professional Breakfast
8:00 AM - 8:30 AM Premier Presentation
8:45 AM - 10:25 AM Boardroom Presentations
10:25 AM - 10:55 AM Networking Break
11:00 AM - 12:00 PM Boardroom Presentations
12:00 PM - 1:00 PM Summit Matched Luncheon
1:10 PM - 2:30 PM Boardroom Presentations
2:40 PM - 3:25 PM Panel Discussion
3:35 PM - 4:30 PM Boardroom Presentations
4:30 PM - 4:45 PM Utility Debrief and Ballot Completion

4:45 PM - 6:45 PM Demo and Display Reception
7:00 PM - 9:30 PM Summit Offsite Dinner and Entertainment

TUESDAY

7:30 AM - 8:30 AM Utility Roundtable Breakfast
8:45 AM - 10:45 AM Matched One-on-One Meetings
11:00 AM - 12:00 PM Deep Dive Boardroom Presentations
12:30 PM - 2:00 PM Summit Awards Banquet and Entertainment

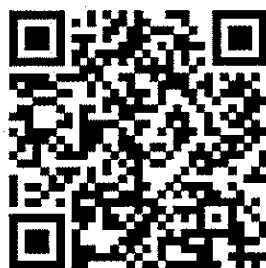
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Energy Assistance Support Emails

Summary Report: 2023-24

PROGRAM OVERVIEW:

The Energy Assistance Support Emails (EASE) program capitalizes on research insights to help member utilities engage income-qualified customers and support energy assistance participation. Through EASE, members send reminders and program information directly to past energy assistance participants via email. Managed via WPPI's Constant Contact partner portal, EASE is a cost and hassle-free initiative for members, though a Constant Contact subscription is required.



EMAIL ANALYTICS

Email Date	Emails Sent	Opens	Open Rate	Clicks	Click Rate
October 25, 2023	2,578	1,698	66%	463	18%
January 23, 2023	2,951	1,882	64%	301	10%
March 19, 2023	3,403	2,104	59%	278	8%
May 2, 2023 (survey invite email)	3,378	2,246	66%	382	11%
Totals for All Emails	12,310	7,930	64%	1,424	12%

12,310

Emails Sent

64%

Open Rate

12%

Click Rate

SURVEY SUMMARY

311

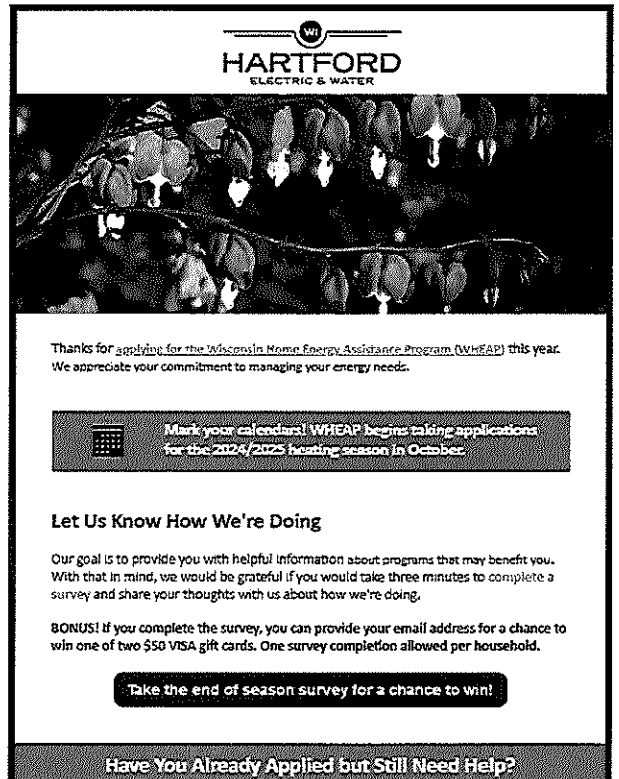
Number of participants who completed the survey

14%

Of customers who opened the email completed the survey

OF THOSE WHO COMPLETED THE SURVEY....

80% find our emails very or extremely helpful.



85% thought the email motivated them to apply for this year's program.

Top three ways they prefer to receive information about Energy Assistance in the future

79% Email

56% Utility bill statement/insert

39% Mailing

78%

Found the application process easy.

94%

Applied and received some energy assistance.

97% (!)

Plan to apply for Energy Assistance next year.

SURVEY OPEN-ENDED RESPONSES

187

Number of participants
who provided a response

60%

Of customers who
took the survey gave
a response

85%

said they were thankful
for the program and help.

"I am so very grateful for this program. Easy to apply and communications to say application time is open, helps a ton too. Thank you all so much."

"Thank you for making me feel like a 'person' in need and not some 'loser'. It's greatly appreciated!!!"

"Other than WHEAP energy assistance, I had never taken 'hand-outs', so I was reluctant. But everyone was so helpful, & the process was so quick, I'd recommend it to everyone! Kudos!"

"I am very grateful and happy with your program. I have no complaints at all, only gratitude."

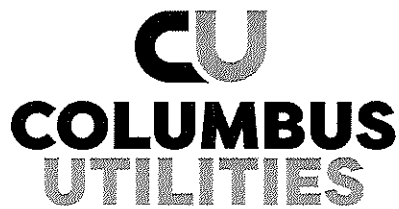
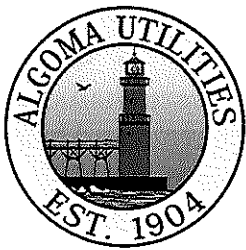
"I was behind in my payment and worried they were going to shut off my electricity and the WHEAP team prevented that. I'm beyond grateful for the assistance that I received and will apply in the future."

"Thank you for the new furnace!"

"This is a great program that gives people the opportunity of having a comfortable house."

"The program offering is a game changer for many and like myself make all the difference in offsetting bills to help stretch dollars to pay for other necessities."

PARTICIPATING MEMBER UTILITIES



*Juneau managed their own EASE campaign. Their results are not included in this summary report.

CREATIVE



mh
WHEAP

WE ALL DESERVE A HELPING HAND

Life can throw us unexpected challenges. That's why we want to remind you to apply again this year for the Wisconsin Home Energy Assistance Program (WHEAP) - supporting families that need help with heating and electric costs. Last year, the average WHEAP participant received \$666* toward their heating and electric bills!

Apply for Relief Today!

WHEAP is now accepting applications for the upcoming heating season. Applying is quick and easy, taking as little as 10 minutes to get started. You can apply online at energybenefits.wi.gov or call 800-506-5596 to apply over the phone.

Remember, even if you can manage your bills now, applying for WHEAP can provide your family with relief and grant access to emergency programs in the future.


What's Needed to Apply? Try to collect as much of the needed information as you can before applying. Items include:

- Social Security number (or government issued ID number)
- Income information (wages, social security, etc.)
- Name of your energy utilities and fuel type(s)
- Account numbers (as shown on your utility bill)
- Landlord information

Still have questions? You can find complete information and resources on our website. Or call 800-506-5596 for assistance with the application process.

Take the first step toward relief and apply today!

Qualifying for WHEAP Opens the Door to More



WISCONSIN
EST. 1961

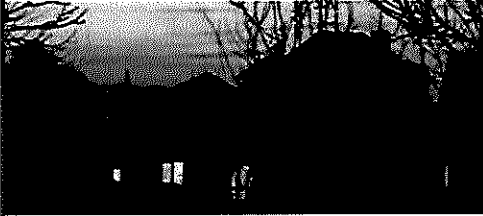
Unexpected challenges can disrupt our lives. That's why we urge you to apply for the Wisconsin Home Energy Assistance Program (WHEAP) this year. WHEAP is here to lend a helping hand to families struggling with heating and electric costs and more. Last year, the average WHEAP household received \$666* towards heating and electric bills!

If you have already applied for WHEAP... great job! Next, consider telling a friend or family member about how easy it is. Discover the amazing programs available to eligible families.

Qualifying for WHEAP Gets You More

Did you know that applying for WHEAP opens the door to more? If you haven't applied yet, **Apply Today!** When you apply and qualify for WHEAP, you are eligible for all the following programs and benefits:

- 1 **Heating Assistance:** A direct payment is sent to your utility for heating costs from October 1 to May 15. Help applies to all heating systems.
- 2 **Electric Assistance:** A direct payment to cover non-heating electric costs between October 1 and May 15 is sent to your electric utility.
- 3 **Crisis Assistance:** When facing a heating emergency like no heat, disconnect notices, or low fuel, WHEAP will be there to support you.
- 4 **Furnace Assistance:** Homeowners dealing with a heating system breakdown between October 1 and May 15 can receive aid for repairs and, in some cases, a new furnace. If you are experiencing a no-heat situation, contact your local Furnace/Boiler Repair Agency or the statewide Customer Care Center (1-800-506-5596) immediately.



WISCONSIN
EST. 1961

If your energy bills are causing you stress, there is still time to apply for the Wisconsin Home Energy Assistance Program (WHEAP) this year. WHEAP provides relief to families struggling with heating and electric costs, and much more. Last year, the average WHEAP household received \$666* towards heating and electric bills!

If you've already applied for WHEAP... great job! You're the perfect person to help spread the word to friends and family about how easy it is to apply for the many available programs and benefits.

Open the Door to More

Remember that applying for WHEAP opens the door to many other benefits. Even if you're currently managing your bills, applying for WHEAP can provide future relief and access to emergency programs if needed. Remember, applying is always free.


When you qualify for WHEAP, you get access to the following programs and services:

- 1 Heating Assistance 2 Electric Assistance 3 Crisis Assistance
- 4 Furnace Assistance 5 Energy Efficiency & Weatherization Upgrades

What is Crisis Assistance?

Crisis Assistance may be available if you have no heat, are nearly out of fuel, or your electricity has been or will soon be shut off. Contact the local WHEAP agency at 800-506-5596 (or other local agency number) to help with emergencies that occur any time of day.

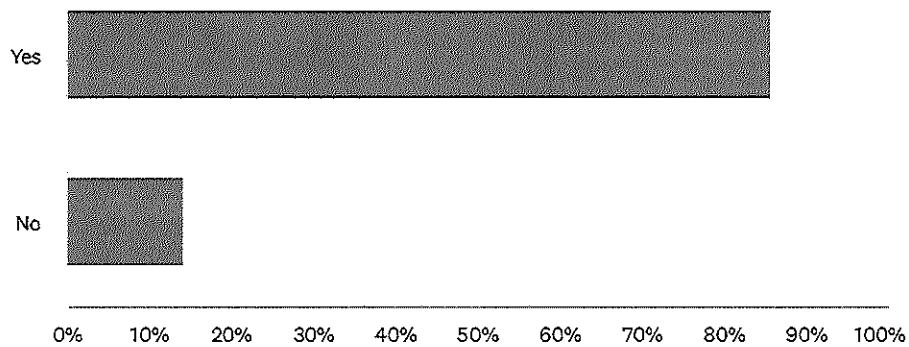
Non-emergency services are also available and may include information on how to reduce energy costs, counseling on budgeting and money management, and more.



Energy Assistance Program Survey

In 2023/2024 you received emails from us informing you of the Wisconsin Home Energy Assistance Program (WHEAP) and other available benefits (weatherization, furnace replacement, etc.). Do you remember receiving these emails?

Answered: 310 Skipped: 1

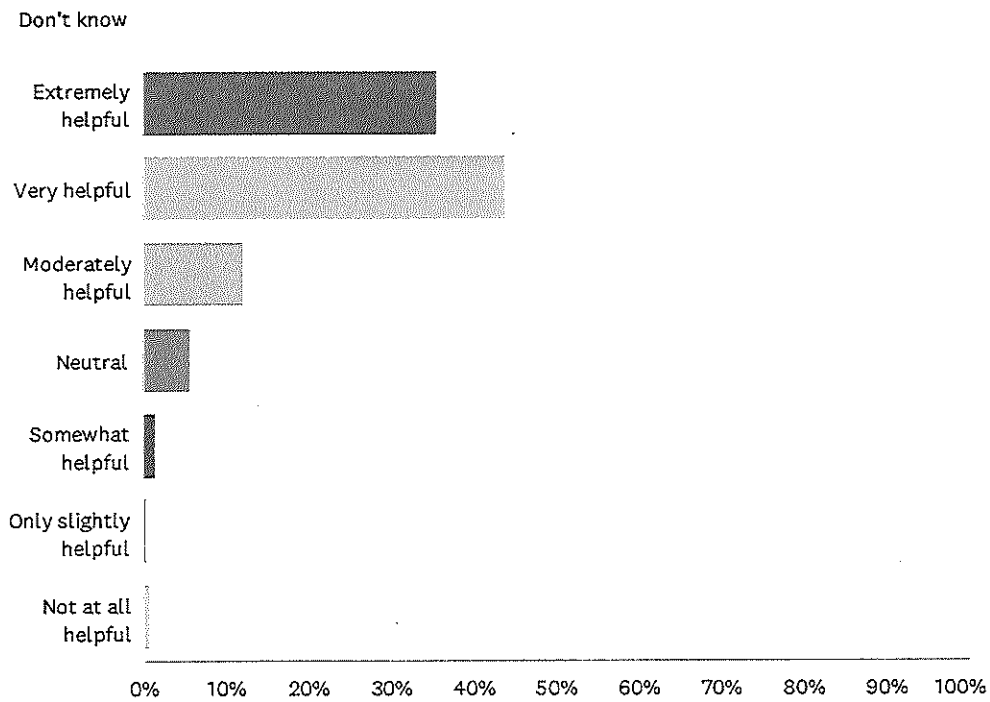


ANSWER CHOICES	RESPONSES	
Yes	85.81%	266
No	14.19%	44
TOTAL		310

Energy Assistance Program Survey

How helpful did you find these emails?

Answered: 264 Skipped: 47

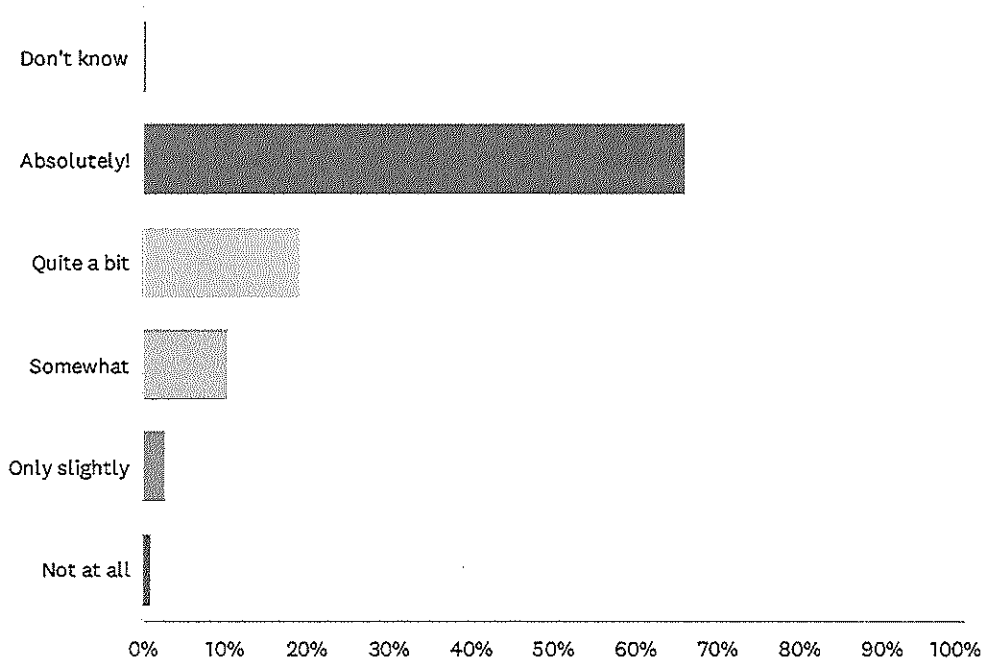


ANSWER CHOICES	RESPONSES	
Don't know	0.00%	0
Extremely helpful	35.61%	94
Very helpful	43.94%	116
Moderately helpful	12.12%	32
Neutral	5.68%	15
Somewhat helpful	1.52%	4
Only slightly helpful	0.38%	1
Not at all helpful	0.76%	2
TOTAL		264

Energy Assistance Program Survey

Did these emails help remind/motivate you to apply for the program?

Answered: 260 Skipped: 51

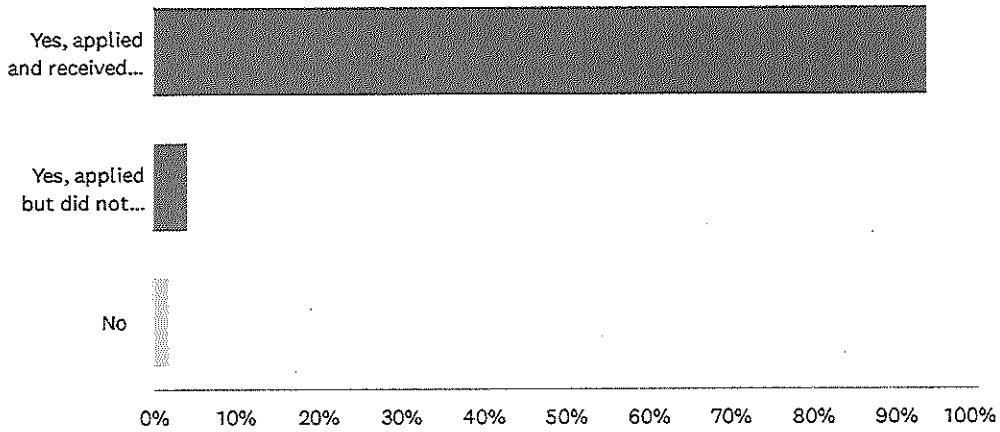


ANSWER CHOICES	RESPONSES	
Don't know	0.38%	1
Absolutely!	66.15%	172
Quite a bit	19.23%	50
Somewhat	10.38%	27
Only slightly	2.69%	7
Not at all	1.15%	3
TOTAL		260

Energy Assistance Program Survey

In the last 12 months, did you apply for Energy Assistance (WHEAP) funds?

Answered: 306 Skipped: 5

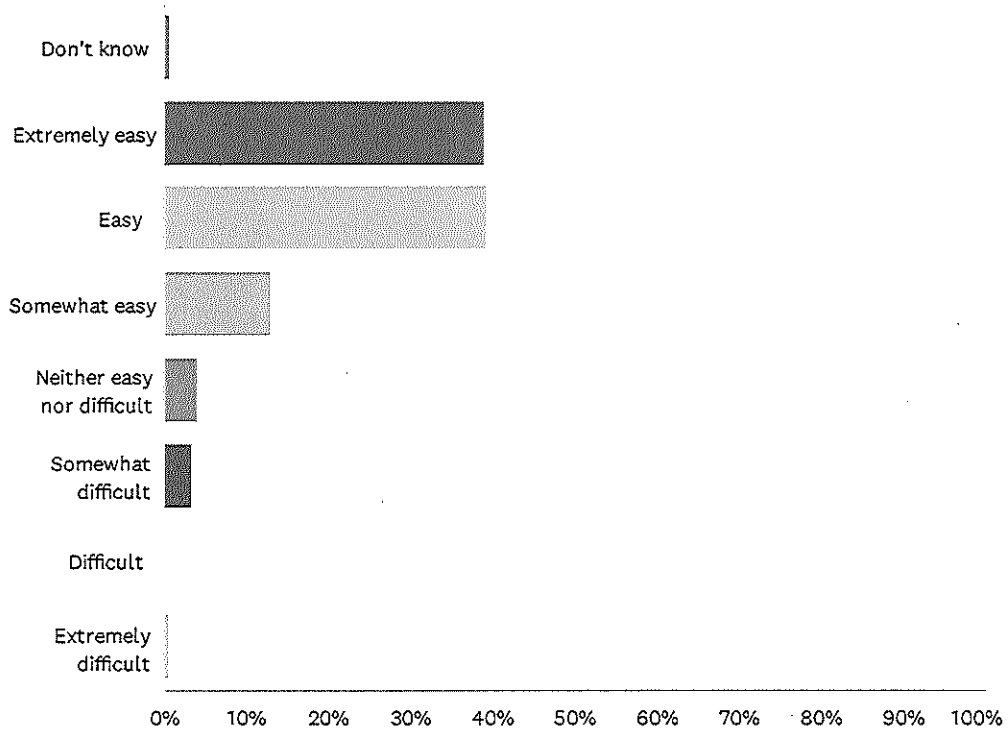


ANSWER CHOICES	RESPONSES	
Yes, applied and received assistance	93.79%	287
Yes, applied but did not receive assistance	4.25%	13
No	1.96%	6
TOTAL		306

Energy Assistance Program Survey

How easy was the process of applying?

Answered: 300 Skipped: 11

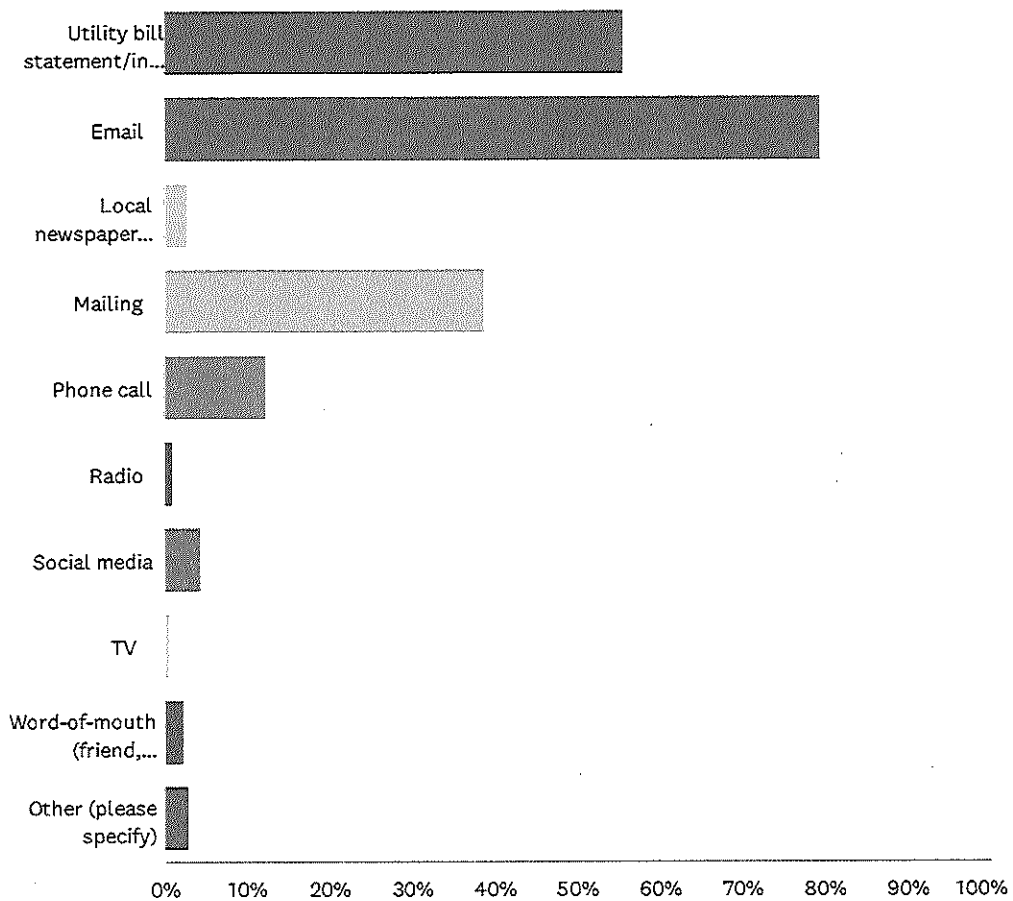


ANSWER CHOICES	RESPONSES	
Don't know	0.67%	2
Extremely easy	39.00%	117
Easy	39.33%	118
Somewhat easy	13.00%	39
Neither easy nor difficult	4.00%	12
Somewhat difficult	3.33%	10
Difficult	0.00%	0
Extremely difficult	0.67%	2
TOTAL		300

Energy Assistance Program Survey

How would you prefer to get information about the Energy Assistance Program in the future? (Select all that apply)

Answered: 297 Skipped: 14



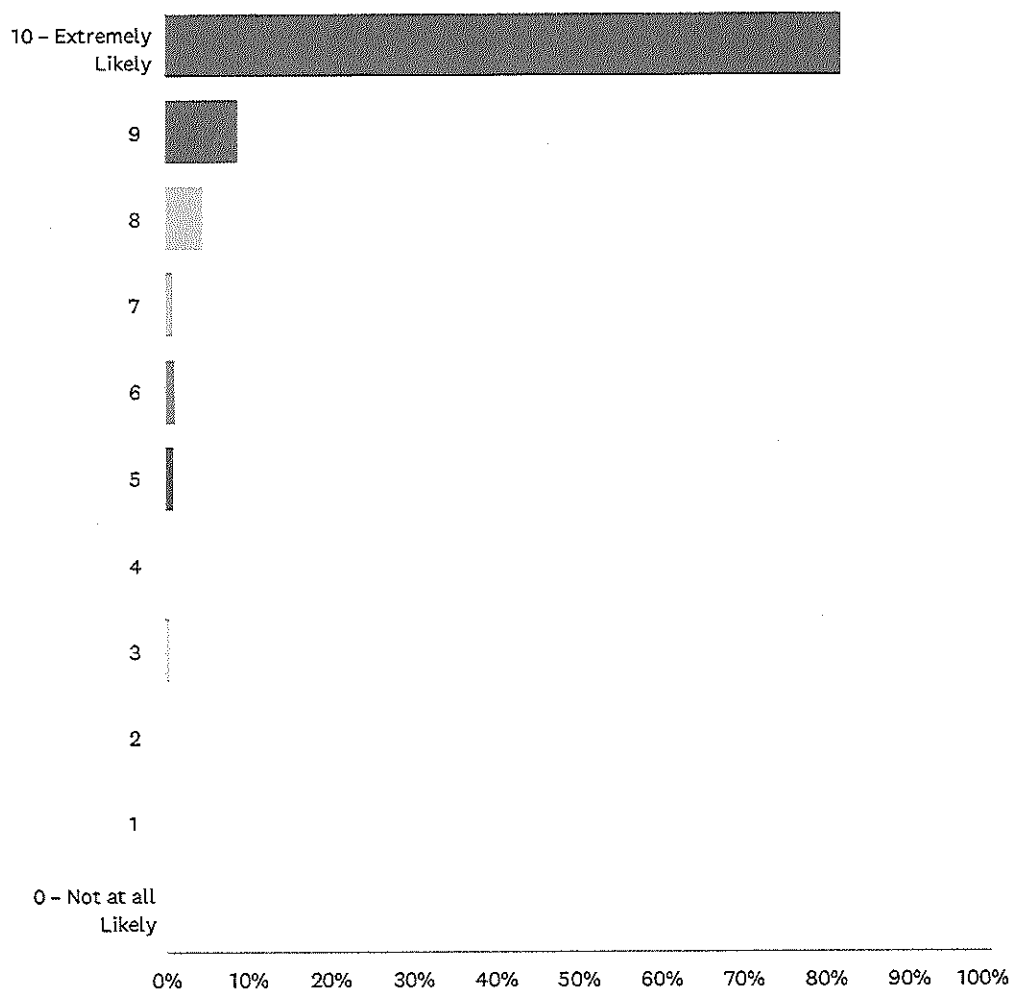
Energy Assistance Program Survey

ANSWER CHOICES	RESPONSES	
Utility bill statement/insert	55.56%	165
Email	79.46%	236
Local newspaper article	2.69%	8
Mailing	38.72%	115
Phone call	12.46%	37
Radio	1.01%	3
Social media	4.38%	13
TV	0.67%	2
Word-of-mouth (friend, family, co-worker, landlord, etc.)	2.36%	7
Other (please specify)	3.03%	9
Total Respondents: 297		

Energy Assistance Program Survey

How likely would you be to recommend the Energy Assistance Program to a friend or family member?

Answered: 292 Skipped: 19



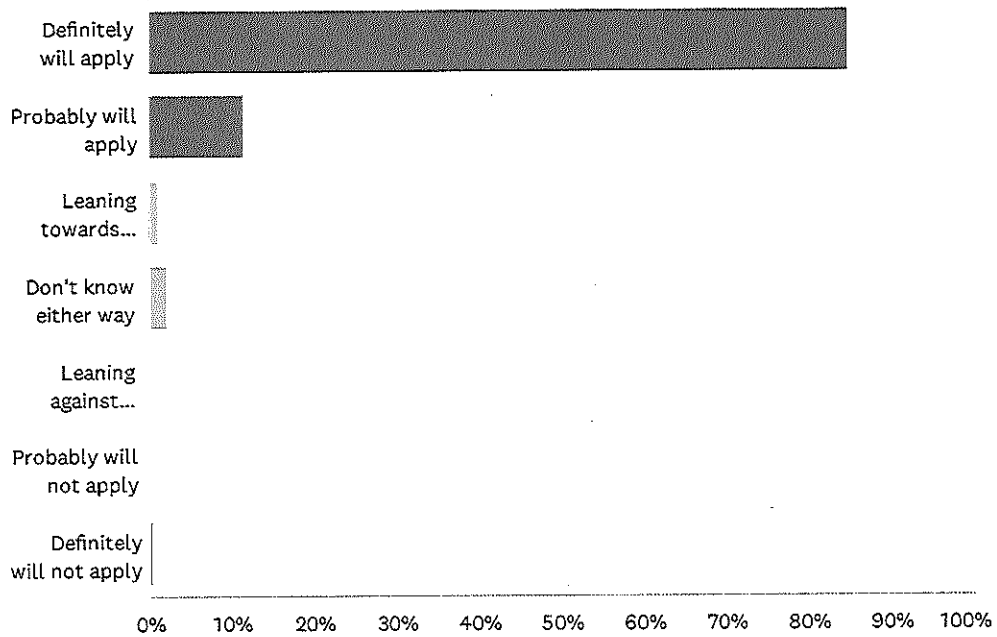
Energy Assistance Program Survey

ANSWER CHOICES	RESPONSES	
10 – Extremely Likely	82.19%	240
9	8.90%	26
8	4.79%	14
7	1.03%	3
6	1.37%	4
5	1.03%	3
4	0.00%	0
3	0.68%	2
2	0.00%	0
1	0.00%	0
0 – Not at all Likely	0.00%	0
TOTAL		292

Energy Assistance Program Survey

How likely are you to apply for Energy Assistance next year?

Answered: 285 Skipped: 26



ANSWER CHOICES	RESPONSES	
Definitely will apply	84.91%	242
Probably will apply	11.58%	33
Leaning towards applying	1.05%	3
Don't know either way	2.11%	6
Leaning against applying	0.00%	0
Probably will not apply	0.00%	0
Definitely will not apply	0.35%	1
TOTAL		285



May 2024 Company Strategic Initiative Update

Our primary mission is to provide safe, reliable, and environmentally sound utilities at reasonable rates to all customers served by Menasha Utilities

System Reliability through improvements and technology

Electric Reliability Indices and Outage Information

Outages Less Than 1 Minute (Trip & Reclose)

Date	Cause	Description	Customers
5/3/2024	Squirrel	Trip & Reclose	1,680
5/26/2024	Unknown	Trip & Reclose	1,844

Outages

Date	Cause	Description	Customers	Duration
5/3/2024	Squirrel	Blown Fuse	14	27
5/9/2024	Human	Semi Hit Pole #1169 on Appleton Street	28	225
5/9/2024	Human	Semi Hit Pole #1169 on Appleton Street	1	285
5/20/2024	Overhead Equipment Failure	Blown Cutout on Pole #1834	39	30
5/21/2024	Weather	Broken Poles - Tree on Lines	4	300
5/21/2024	Weather	Broken Poles - Tree on Lines	1	720
5/21/2024	Weather	Tree on line	1	1,050
5/21/2024	Weather	Tree on line	1	690
5/21/2024	Weather	Tree on Service	1	975

Outages to Date

Cause	Outages	Customers	Duration	After Hours
Supply to City				
OH Equip. Failure	5	81	315	2
UG Equip. Failure				
Weather	8	94	4,050	3
Birds, Animals, Snakes, etc.	1	14	27	
Trees	1	1	90	
Foreign Interference				
Human	3	30	720	
Other				
Unknown				
Total:	18	220	5,202	5

Water Quality, System Data and Main Break Information

Flow	X1000 Gallons	Syr Avg	% of Flow
High Lift to Dist	57,229	54,834	
Dist to Resale	15,374	12,702	27%
Largest Ind	7,120	5,704	12%
2nd Largest Ind	4,917	4,294	9%

Expense	Total Cost	5yr Avg	Cost Per 1000 Gallons
Chemicals	\$30,798	\$23,426	\$0.538
Electricity	\$10,547	\$9,718	\$0.184
Natural Gas	\$215	\$351	\$0.004
Sewer User Fee	\$9,197	\$7,198	\$0.161

System Reliability through improvements and technology (cont)

	Raw Water			Finished Water		
	Raw Water Avg	Raw 5yr Avg	Raw Ratio	Avg	Finished 5yr Avg	Finished Ratio
Color	61.00	48.00	127.1%	4.00	3.00	133.3%
pH	8.15	8.37	97.4%	8.14	8.39	97.0%
T-Odor	17.90	21.70	82.5%	1.00	1.00	100.0%
Temp. C	18.80	17.30	108.7%	18.80	17.30	108.7%
Turbidity	5.90	3.50	168.6%	0.08	0.08	100.0%

Main Size	Address/Location	Cause Description	Est Water Loss in 1000/gal
3/4"	721 9th Street		46

Electric and Water Locates and Meter Information

	Month	Year to Date	Project to Date
Electric and water locates	350	1,289	N/A
Total Electric AMR installed/changed out	-	46	3,674
Total Electric AMI installed	12	280	5,798
Electric Meters Tested	12	280	N/A
Total Water AMR installed/changed out	-	614	2,352
Total Water AMI installed	3	614	2,621
Water Meters Tested	3	614	N/A

Customer Service and Customer Satisfaction

- * Industrial customer LED project-provided \$1,000 incentive
- * Industrial customer Compressed Air Controls Project-provided \$1,000 incentive
- * Promote K-12 Environmental Education Program at WPPI to teachers at Middle and High schools
- * Share 5-year forecasts with 4 large customers contracted under capacity and generator programs
- * Solar PV- 1 inquiry; 1 installation; 1 application; 3 billing questions on existing systems
- * Water rate case hearing and order issued with effective date of 6/1/24
- * Filing of the Electric rate case and provided information for the data requests to the PSC
- * Continued to work with the PSC on the Project Share Tariff and Agreement with Leaven
- * New telecom rates and water rates set up in NS
- * Website updates, customer newsletter
- * Prepared messaging for the annual water quality report for June

Electric & Water Disconnections

Disconnections	May-23	May-24
Calls Made	328	279
Disconnected	93	65
Reconnected	68	51

*Note there were 3 disconnect dates in 2023 and only 2 in 2024.

Customer Service and Customer Satisfaction (cont)

Customer Spotlight - UW Oshkosh closes Fox Cities Campus

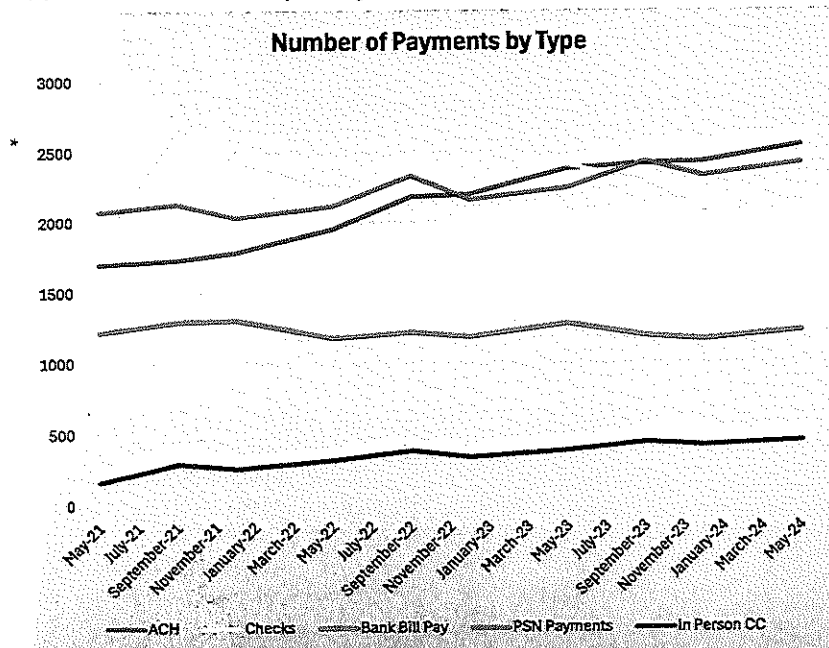
MENASHA (WLUK) – The University of Wisconsin-Oshkosh is discontinuing teaching and learning at its Fox Cities campus at the end of the next school year.

"We reach this decision after spending a year analyzing UWO Fox Cities enrollment, the region's and state's changing demographics, student participation rates, the regional higher-education landscape, potential for new and unique academic offerings and economic trends in the competitive Fox Valley marketplace," UWO chancellor Andrew Leavitt said in a statement. "In the end, we made a difficult but responsible decision."

The university says enrollment at the two-year campus in Menasha has declined by about two-thirds over the past decade. Given high school graduation and regional population trends, UWO projects the enrollment at the Fox Cities campus to be less than 100 students by 2032.

Financial and strategic focus including fair and competitive rates

- * Financial and Project Status Report for month includes information on this objective.
- * Review of interest rates for upcoming investment coming due with local banks and investment firm.



There have been three campaigns (6/22, 2/23, 2/24) run by the Customer Service department for customers to sign up for ACH for MU to withdraw their payment from their bank account on the due date. Bill credits have been offered as prizes for a drawing for those customers who convert their payment method. This last campaign increased the number of ACH payments by 115 payments. The cost per ACH transaction with our bank is \$0.13 and the work for Customer Service to upload the file to the bank is minimal. The cost per transaction to process a check is \$1.58 per item (bank fee \$0.12 + labor of 2 minutes per check). ACH transactions are more efficient and have less chance for an error to occur since the process is very automated. In addition, customers can make payments (for a fee) using Payment Service Network using either the web/app and paying with a credit card or checking account. The volume on these payments has increased by 16% in the last three years. Customers also pay in our lobby with a credit card and these payments have increased by 165% in the last three years. The only payments not accounted for are those customers that pay with cash.

Cultivate a strong and effective team through training and communication

- * Management participation at WPPI committee meetings - Executive Committee Meeting, Finance and Audit Committee.
- * Management participation at MEUW committee meetings - Annual Meeting and Board Meeting
- * Management and Commission participation at the WPPI Regional Dinner
- * Management participation at the WPPI Joint Action Leadership Certification seminar for Support Services
- * WPPI Large Member Meeting to discuss technology plan, AMI, outage management and other services
- * Interviews for the Water Plant Maintenance/Relief Operator position
- * WDC Representative onsite to meet with employees to discuss their investments
- * Management participation at Aurora presentation to Unlock a Mindful, Healthy, and Injury Free Work Force at FVTC
- * Management participation at Fox Cities Community Council for speaker on assistance programs
- * Management participation with other City Department's to plan the National Night Out event to be held in August

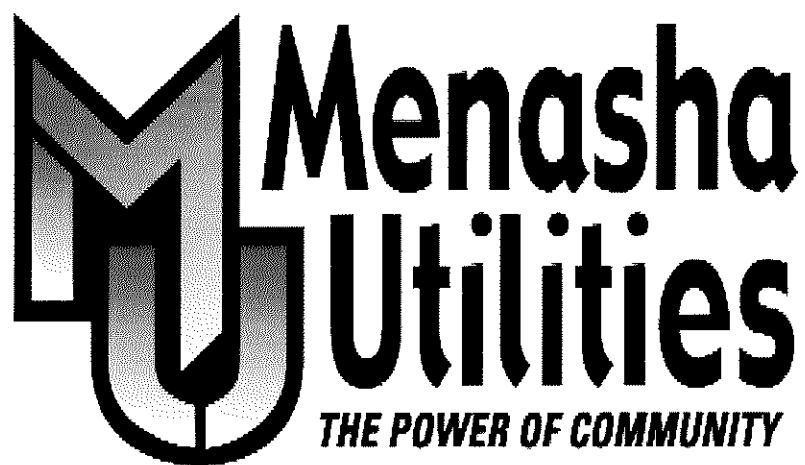
Provide and Promote the Health and Safety of Employees

* OSHA rate monthly and year to date = 0 accidents.

* In May, the Wellness Committee had a lunch and learn with NAMI Fox Valley promoting mental health in the workplace - 20 employees attended

* Safety Committee Meeting regarding Accident Reports and Training and Safety Programs.

* MEUW Safety School conducted in May



May 2024

**Financial and
Project Status
Reports**



Memorandum

Date: June 21, 2024

To: Menasha Electric and Water Commission

From: Kristin Hubertus, Finance Manager

Re: May Financial Statements compared to Budget

Electric Utility

The consumption of electricity was lower than budget by 1.73% overall, or 715,263 kWh for the month of May which was driven by both commercial and industrial customers. The Industrial customer class was down 1.5% and the Commercial customer class was down 16.8%. The budgeted cost of power was \$72.90/MWh and the actual cost for the month was 8.2% lower at \$66.95/MWh. The cost of power is 2.3% higher than it was a year ago. WPPI has reported to us that both market energy prices and IOU system purchase costs are lower.

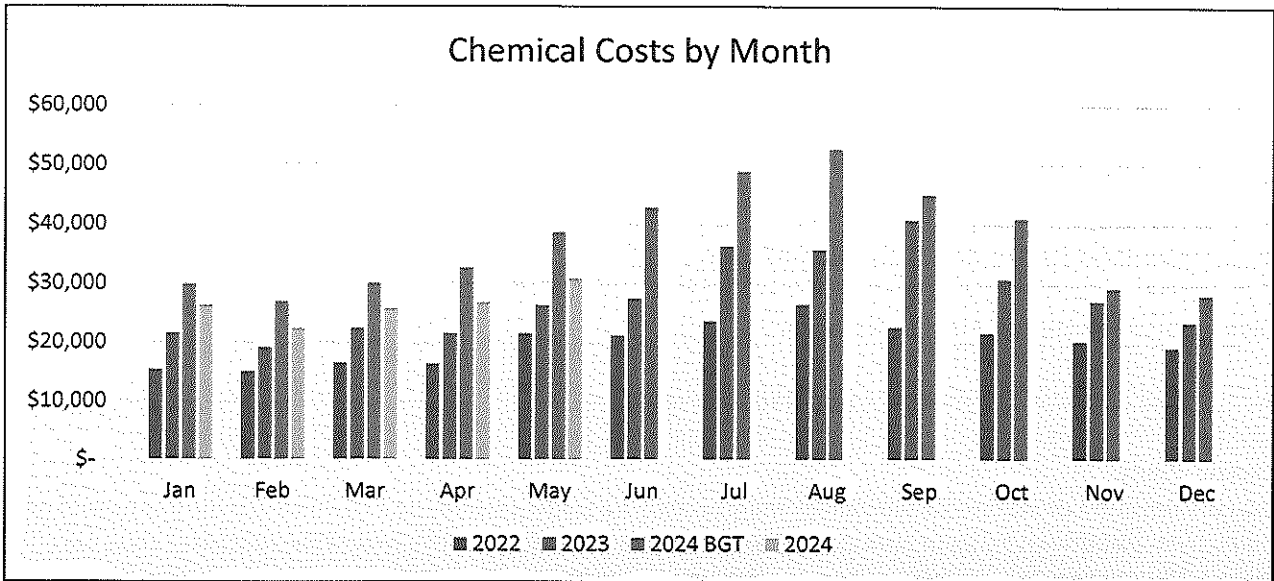
The Net Operating Income was higher than projected for the month of May mainly because of lower operating expenses. Total revenues decreased \$261,429 due to slightly lower consumption as well as lower pass-through rates (ECA and PCAC). Purchase power cost was lower than budget by \$269,182. In Distribution expenses, we budgeted for the first round of tree trimming to be expensed in May. This will take place in the coming months instead since tree trimming just started in April. In Administrative and General expense, expenses were less in benefits (health insurance), regulatory expenses (PSC), and less in management training expenses.

The Electric Project Status Report shows the status of capital and large maintenance projects. In May the crew worked on the Racine Street facilities relocation. There was minor damage from the storm that took place in May in which 2 poles needed to be replaced. A contractor worked on the Water Street project with relocating facilities. We received a large order of electric meters and the circuit switcher arrived for a Tayco project that is coming up.

Water Utility

Water usage increased by 4.1 million gallons, or 9.4% compared to what was budgeted for the month. All customer classes except for Multi-Family and Municipal took more than expected. The Resale customer took 22% more, or 2.8 million gallons in May. The Industrial and Residential customer classes took 14.9% and 6.8% more water, respectively. The system loss ratio for May was 8.1%, which is on track with our goal.

Net Operating Income is higher by \$69,807 for May due to higher revenues and lower Transmission and Distribution and Administrative expenses. Water Treatment expenses are right at budget for the month even with the completion of tuck pointing and masonry work at the Water Plant. Chemical costs are \$7,869 less than budget for the month; however, they are 15.6% higher than what we experienced a year ago. See the graph on the next page for Chemical Costs by Month that are lower than budget but higher than in 2023. There were 0 main breaks and 1 service leak in May, so Transmission and Distribution expenses are lower. Part of the lower costs is a timing issue for when we are invoiced from the City for fixing the road repairs. Administrative and General costs are lower due to less in health insurance costs compared to budget.



On the Water Project Status Report, a new line was added for Water Plant Network Segregation. We have allocated funds from the PLC5 project to complete the segregation. Work continued on the Racine Street main replacement project.

Telecommunications Utility

Net Operating Income was much lower for the month due to the continuation of a fiber tracing project to update the fiber maps. A fiber enclosure pedestal also failed during the month and needed to be replaced by our line crew. The Operations Cash balance shows as negative on the financial report due to the expenses being incurred for the fiber tracing project, so funds have been transferred from reserves in June to cover the shortfall.

MENASHA ELECTRIC UTILITY FINANCIAL REPORT

Kwh Consumption for May

	Current Month	Budget	LY Same Month	Last Month	YTD	YTD Budget
Purchases	41,604,944	41,859,102	34,504,521	40,169,845	205,703,135	215,033,899
Residential	4,266,330	4,248,471	4,103,360	4,382,312	23,635,609	24,814,747
Commercial	1,127,787	1,355,790	1,479,167	1,287,508	6,500,686	6,644,607
Other	199,452	176,824	189,136	203,173	1,099,095	924,205
Industrial	35,093,443	35,621,190	28,468,676	34,222,592	172,697,888	180,100,532
Total Kwh	40,687,012	41,402,275	34,240,539	40,095,585	203,933,278	212,484,091
System Losses	2.20%	1.19%	0.77%	0.48%	0.86%	1.19%
Maximum Demand	65,121	72,499	66,960	66,520		

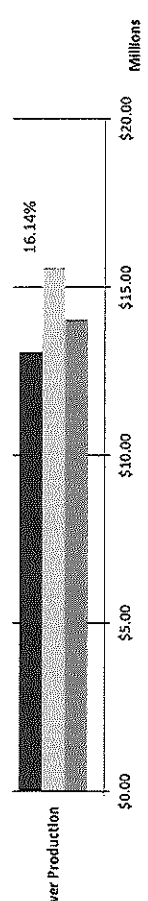
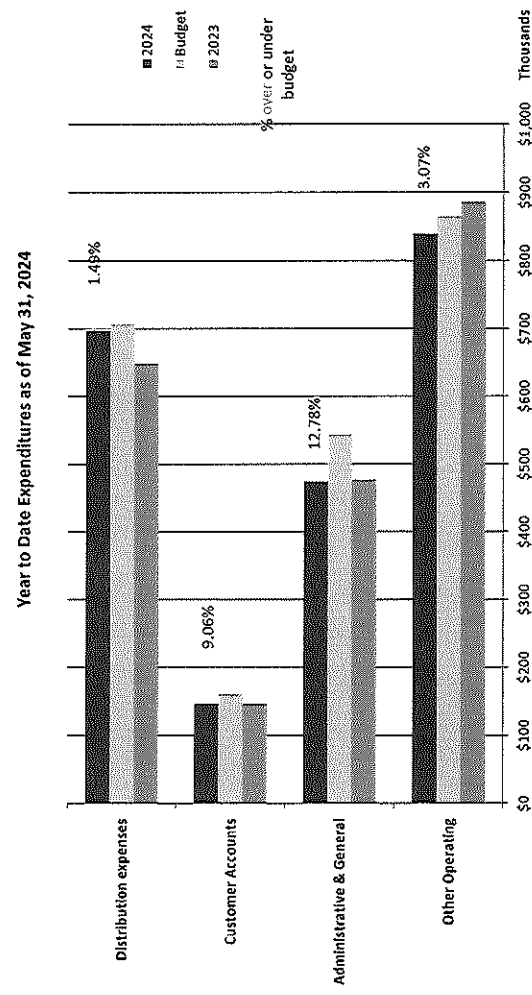
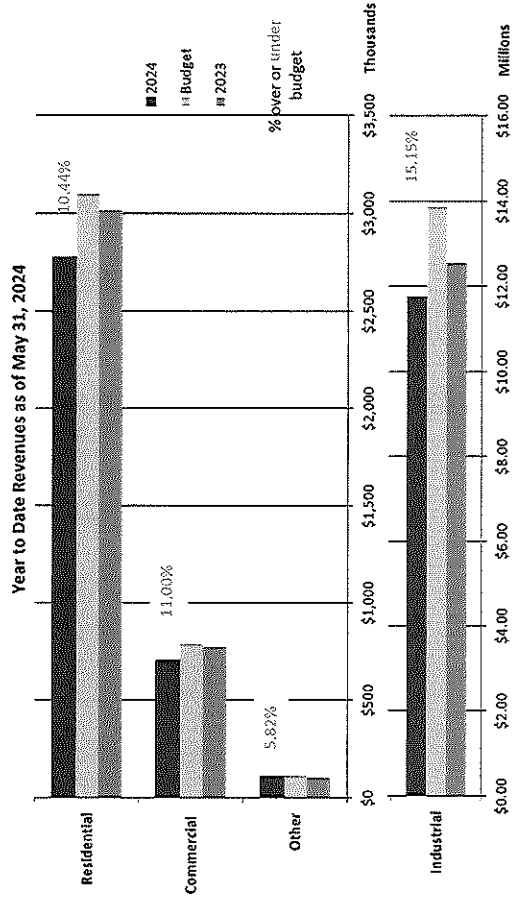
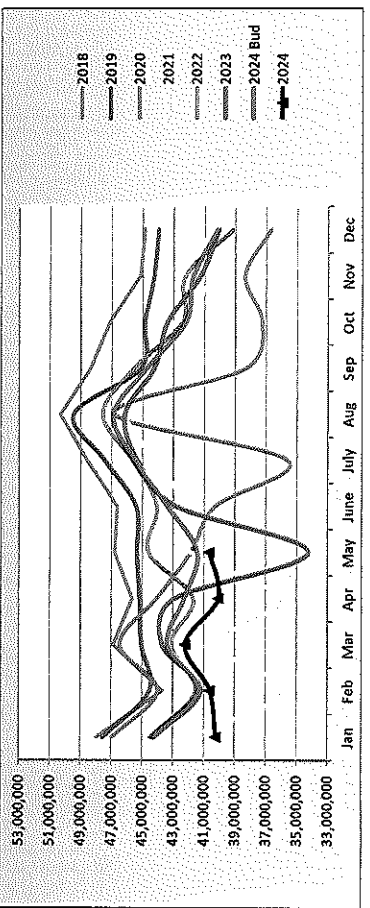
Income Statement for May

	Current Month	Budget	LY Same Month	Last Month	YTD	YTD Budget
Sales	\$3,195,549	\$3,456,857	\$2,693,638	\$2,945,731	\$15,358,719	\$17,877,034
Other	\$19,314	\$19,624	\$19,624	\$15,188	\$80,724	\$83,057
Total Revenues	\$3,214,863	\$3,476,481	\$2,713,262	\$2,960,918	\$15,439,443	\$17,960,091
Purchase Power	\$2,785,356	\$3,054,537	\$2,258,656	\$2,476,235	\$13,074,694	\$15,591,817
Expenses	\$231,780	\$277,730	\$235,404	\$259,391	\$1,396,298	\$1,496,949
PILOT (Taxes)	\$52,432	\$59,252	\$58,275	\$52,432	\$262,458	\$296,262
Depreciation	\$99,738	\$97,033	\$103,434	\$99,737	\$498,661	\$485,166
Total Expenses	\$3,169,306	\$3,488,553	\$2,655,769	\$2,887,795	\$15,231,832	\$17,870,194
Net Operating Income	\$45,557	\$12,261	\$57,493	\$73,123	\$207,611	\$89,897
Revenues per Mwh	\$78.57	\$83.49	\$78.70	\$73.50	\$75.36	\$84.13
Ave Power Cost per Mwh	\$66.95	\$72.90	\$65.46	\$61.64	\$63.56	\$75.40

Ratios and Cash Flow for May

	Current Month	Budget/Auth	Prof Year End	Year End Budget	YTD	YTD Budget
Debt to Total Assets	37.37%					
Rate of Return	3.47%	7.00%				
Liquidity Ratio	2.50	1.50				
Debt Service Coverage	1.88	1.12	Recommended > 1.25		1.83	1.50
Cash/Work Cap Balance	\$7,437,396	\$6,485,887	\$6,443,071	\$5,924,672		
# of Days Work Capital	66	54	57	49		

Electric Consumption by Month (kWh)



Electric Project Status Report as of May 31, 2024

Year-Budget #	Project	External Costs			Internal Costs			Forecast	Variance (Over)/Under	Actual Labor/Truck	Budgeted Labor/Truck	Target Start Date	Actual Start Date	Budgeted/ Projected End Date	Actual End Date	Comments
		Budget	Actual Costs	Needed to Complete	Actual Costs	Budgeted Costs										
Electric Distribution																
2024	2024 Developer Projects (Billable work)	49,443														
2024-5	New/Upgraded Service Installations	25,000	9,089	15,911	25,000	0	17,487	7,909	17,487	17,487	Jan-24	Jan-24	Dec-24		Worked on 2 services and an accident on Appleton St to replace a pole.	
2021-11/2022-17	Cp-3 Customer OH-URD Conversion/Radial Rebuild	205,000	181,284	5,000	186,284	18,716	29,237	46,072	29,237	29,237	Jan-21	Jul-21	Aug-24		Worked on 1 service in May on Clover. Finalizing the project in May.	
2024-4	Electric Meters & Metering Equipment	180,000	124,780	55,220	180,000	0	20,924	20,924	20,924	20,924	Jan-24	Mar-24	Dec-24		We purchased 800 meters in May.	
2023-10/2024-9	Transformer Purchases	310,921	176,465	134,456	310,921	0	15,018	15,018	15,018	15,018	Jul-24	Jan-24	Aug-24		Received (1) 75kva pad mount transformer in May.	
2024-15	Relocate Racine Street Facilities	115,000	41,513	73,487	115,000	0	89,821	33,891	89,821	89,821	Apr-24	Apr-24	Sep-24		Set all poles in May.	
2023-17/2024-12	Water Street Upgrade	100,000	35,928	64,072	100,000	0	21,705	11,489	21,705	21,705	Aug-23	Feb-24	Oct-24		R.K. bored the new line to move the transformer in May.	
2024-7	Tools & Equipment	14,000	2,404	11,596	14,000	0	65,114	20,766	65,114	65,114	Jan-24	Jan-24	Dec-24		Purchased rake & wrecking bar.	
2024-6	Unexpected/Unscheduled Projects	55,000	16,618	38,382	55,000	0	8,682	2,137	8,682	8,682	Jan-24	Jan-24	Dec-24		Includes storm damage replacement.	
2024-2	Tree Trimming	82,000	14,140	67,860	82,000	0	25,467	1,546	25,467	25,467	Jun-23	Mar-23	Dec-24		The contractor has been working by the Third St/Jefferson Park area.	
2023-12/2024-11	Rebuild Overhead around Jefferson Park Area	305,384	9,634	295,750	305,384	0	11,632	80,000	11,632	11,632	May-23	May-23	Dec-24		No Change PSE engineering continued in Jan. Tabled due to customer plant shutting down. Need to do if another company goes in.	
2023-14	Ground CT Cabinet	80,000			80,000	0							Dec-24			
2024-8	Vehicle/Equipment Replacement	224,000		224,000	224,000	0					Jul-24	Jul-24	Aug-24		Multi-year project.	
2024-10	Install Recloser on Circuit 13-4-2	20,000		20,000	20,000	0					May-24	May-24	Oct-24			
2024-13	Mathewson Street Rebuild	25,000		25,000	25,000	0					Apr-24	Apr-24	May-24			
2024-14	Acquisitions	10,000		10,000	10,000	0					May-24	May-24	Dec-24			
2022-9/2023-9	Vehicle/Equipment Replacement (2023)	168,000	130,059		130,059	37,941					May-22	Jan-22	Jan-24		Received \$15,100 for selling 2002 Forklift (purch price \$33,410).	
Substations																
2023-14	Replace Circuit Switcher 138-CS1-4 at Tayco	139,500	91,783	47,717	139,500	0	15,492	15,492	15,492	15,492	Jul-23	May-24	Sep-24		Received circuit switcher in May.	
2024-10	Repair T2-3 Transformer Foundation at Northside	47,000	5,100	41,900	47,000	0	1,614	1,614	1,614	1,614	May-24	Mar-24	Oct-24		Outside engineering in progress.	
2024-6	Substation Tools & Equipment	4,000	2,932	1,068	4,000	0					Jan-24	Feb-24	Dec-24		Purchased hammer bit in May.	
2023-15	Replace Gang Operated Disconnects at Tayco	60,500	59,755	745	60,500	0	15,492	15,492	15,492	15,492	Apr-23	Apr-23	Sep-24		No Change Purchased electric conduit bender.	
2024-8	Transformer Bushing Replacement	70,000	2,929	67,071	70,000	0	8,606	8,606	8,606	8,606	Apr-24	Feb-24	Jun-24		No Change Purchased stud connector in April.	
2022-14	Meadows New Transformer/Bus Differential Relays	20,000	4,292	15,708	20,000	0	8,096	8,096	8,096	8,096	Apr-22	Jun-22	Jun-24		No Change Carry project forward to 2024.	
2024-7	Substation Security	6,700		6,700	6,700	0	2,759	2,759	2,759	2,759	Jan-24	Jan-24	Jun-24			
2024-9	Additional Stone for Substations	8,500		8,500	8,500	0	5,737	5,737	5,737	5,737	May-24	May-24	Sep-24			
Business Operations																
2021-2023/2024-12	RF Readers for Garage Doors/Automate All Gates	28,508	21,748	6,760	28,508	0	3,023	11,866	3,023	3,023	Mar-21	Jun-21	Sep-24		Purchased cable & misc supplies.	
2024-9	GIS Server	32,000	16,629	15,371	32,000	0					Mar-24	Dec-23	Apr-24		Purchased hard drive for server.	
2024-4	Computerized W.O. Process/Central Database Sys	30,000	2,670	27,330	30,000	0					Jan-24	Feb-24	Dec-24		Worked continued on GIS project.	
2024-6	Computer Upgrades	16,910	7,884	9,026	16,910	0					Jan-24	Feb-24	Dec-24		No Change Purchased 5 computers in March.	
2024-10	Renewable Generation / EV Charging Project	10,000		10,000	10,000	0					Aug-24	Aug-24	Dec-24			
2024-14	Update Commission Room	25,800		25,800	25,800	0					Apr-24	Apr-24	Jun-24		Approved at Apr meeting: \$800 overage from sign budget.	
2024-13	Educational Kiosks	10,000		10,000	10,000	0					Jan-24	Jan-24	May-24			
2024-7	Printer/Copier Replacement	7,500		7,500	7,500	0					Dec-24	Dec-24	Dec-24		Continues to be a placeholder.	
2023-10/2024-11	New Front Sign at the Office Complex	30,200	23,061	7,139	23,061	7,139	1,852	580	1,852	1,852	Aug-23	Nov-23	May-24		May-24 Sign installed in April.	
Total		2,466,423	1,030,138	1,421,932	2,402,627	63,796	145,823	416,853								

MENASHA WATER UTILITY FINANCIAL REPORT

Gallons of Consumption for May (000)

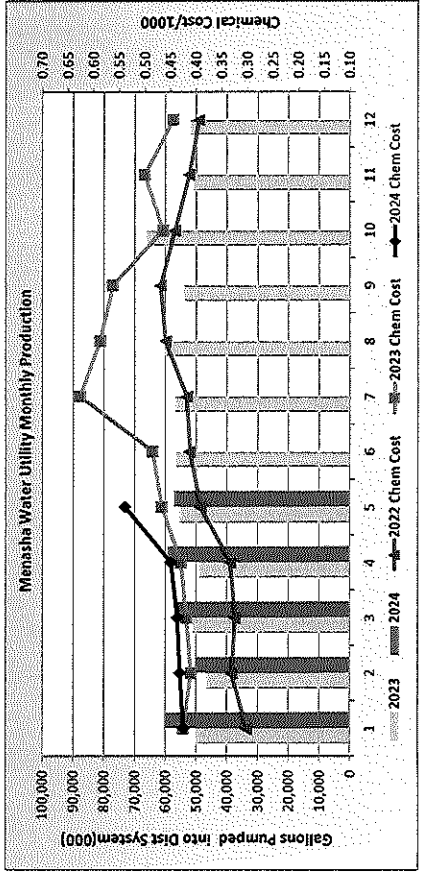
	Current Month	Budget	LY Same Month	Last Month	YTD	YTD Budget
Water Produced	57,110	N/A	56,258	59,595	289,020	N/A
Pumped from HIPS to Dist	57,229	N/A	55,540	59,180	283,546	N/A
Residential	13,385	12,537	12,302	12,773	65,261	64,196
Residential Multi-Family	793	828	975	839	4,306	3,973
Commercial	3,309	3,261	3,420	3,400	16,240	14,496
Industrial	14,119	12,288	13,202	20,349	79,729	60,137
Resale	15,374	12,607	13,169	16,166	71,467	54,244
Municipal	1,378	2,636	589	589	3,694	5,479
Total Gallons	48,358	44,217	45,682	54,116	240,695	202,525
Internal Use	3,989		2,227	2,249	11,416	
Leaks	46		1,601	2,754	4,279	
Flow/Flushing/Fire	198		383	67	302	
System Losses	8.10%		11.25%	-0.01%	9.47%	
Target Loss Ratio					8%	

Income Statement for May

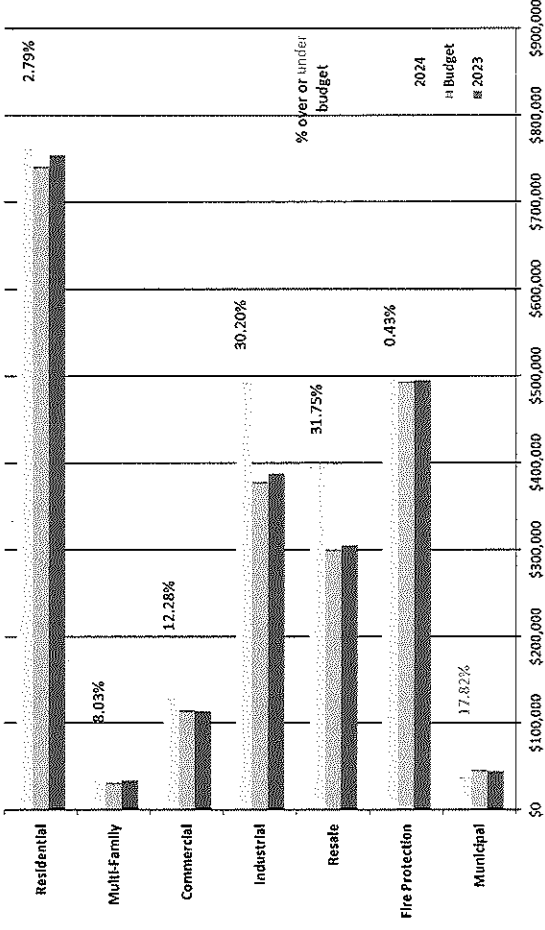
	Current Month	Budget	LY Same Month	Last Month	YTD	YTD Budget
Sales	\$473,557	\$446,637	\$462,140	\$501,699	\$2,348,767	\$2,108,877
Other	\$2,678	\$2,614	\$2,712	\$4,053	\$18,841	\$15,847
Total Revenues	\$476,235	\$449,251	\$464,851	\$505,751	\$2,367,608	\$2,124,724
Water Treatment	\$111,133	\$111,382	\$90,279	\$94,463	\$517,741	\$537,462
Expenses	\$121,719	\$156,843	\$116,796	\$136,145	\$684,002	\$822,684
PILOT (Taxes)	\$55,723	\$63,598	\$62,424	\$55,723	\$278,615	\$317,989
Depreciation	\$93,498	\$92,573	\$91,447	\$93,498	\$467,491	\$462,865
Total Expenses	\$381,573	\$424,395	\$360,946	\$381,830	\$1,947,849	\$2,140,999
Net Operating Income	\$94,662	\$24,856	\$103,905	\$123,922	\$419,759	-\$16,275

Ratios and Cash Flow for May

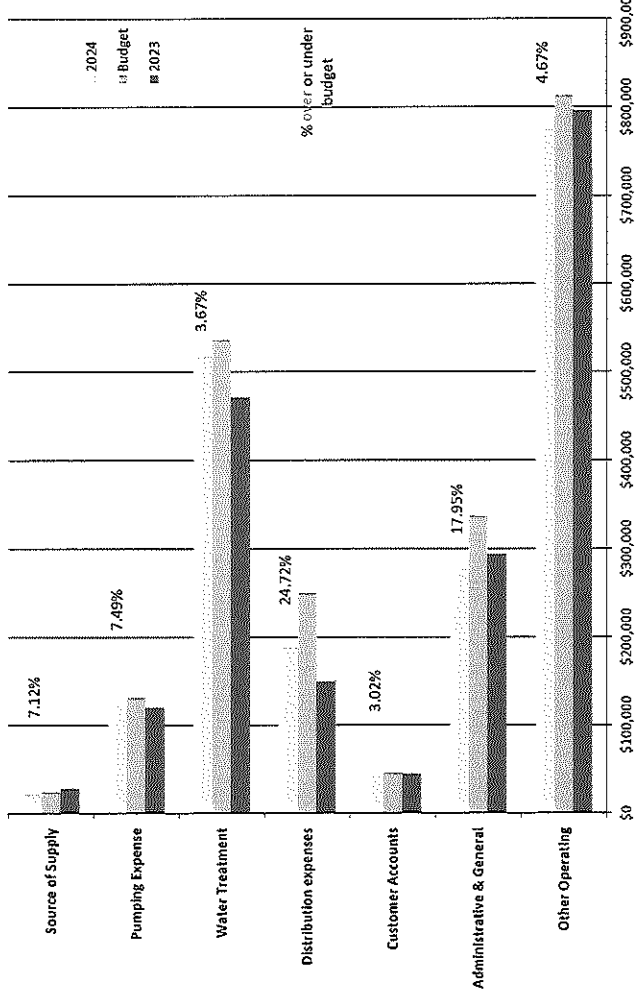
	Current Month	Budget/Auth	Proj Year End	Year End Budget	YTD	YTD Budget
Debt to Total Assets	27.94%					
Rate of Return	4.80%	4.90%				
Liquidity Ratio	1.50					
Debt Service Coverage	1.66	1.07	Recommendations	1.49	1.49	0.75
# of Days Work Capital	104	27	77	7		
Net Cash Balance	-\$1,099,895	\$295,604	-\$815,148	-\$83,368		



Year to Date Revenues as of May 31, 2024



Year to Date Expenditures as of May 31, 2024



Water Project Status Report as of May 31, 2024

External Costs Internal Costs

Year-Budget #	Project	Budget	Actual Costs	Needed to Complete	Forecast	Variance (Over)/Under	Internal Costs		Budgeted/Projected		Comments	
							Actual Labor/Truck	Budgeted Labor/Truck	Actual Start Date	Projected End Date		Actual End Date
Water Plant												
2024-4	Tools and Equipment	18,000	612	17,388	18,000	0	0	0	Apr-24	Dec-24	Purchased drive for backwash pump in May.	
**	Water Plant Network Segregation	3,800	3,800	3,800	3,800	0	943	0	Apr-24	Dec-24	Using funds from PLCS project.	
2024-11	Instrumentation	15,000	4,427	10,574	15,000	0	348	0	Jan-24	Dec-24	No Change	
2022-11/2023-9	Water Tower Piping/Painting Project	239,216	216,395	22,821	239,216	0	2,833	0	Sep-22	Dec-23	Purchased chlorine analyzer for the HPLS in Jan.	
2018-2023/2024-9	Raw Water Intake & Pre-Treatment Basin	43,622	26,122	17,500	43,622	0	10,446	0	Dec-17	Dec-24	Insulation for the piping part completed.	
2014-2017/2021-10	Upgrade Plant PLCS & Integrate with existing PLC	64,100	6,367	57,733	64,100	0	4,795	0	Feb-14	Aug-24	No Change	
2024-3	North HPLS 24" Pipe Replacement	35,000	35,000	35,000	35,000	0	1,654	0	Mar-24	Oct-24		
2024-5	HVAC Heater Replacements	30,000	30,000	30,000	30,000	0	630	0	Oct-24	Dec-24		
2024-6	Facility Modifications	100,000	100,000	100,000	100,000	0	2,790	0	Jul-24	Dec-24	Continues to be a placeholder.	
2024-7	Water Plant Equipment Failure	39,175	39,175	39,175	39,175	0	6,966	0	Jan-24	Dec-24	\$825 for Scale Replacement overage	
2024-8	Pre-treatment Optimization & Filter Aid	40,000	40,000	40,000	40,000	0	5,000	0	May-24	Sep-24		
2024-10	Lab Equipment	5,000	5,000	5,000	5,000	0	1,550	0	Jan-24	Dec-24		
2024-13	Sludge Scrapers Gearbox & Motor Repairs	24,000	24,000	24,000	24,000	0	3,100	0	Jan-24	Dec-24	Issued PO in March for \$19,926	
2024-12	Scale Replacements	14,825	14,825	14,825	14,825	0	3,100	0	Apr-24	Oct-24	May-24 installed new carbon scales in April.	
Water Distribution												
2024-7	Water Main Replacement for 2024	986,105	286,791	699,314	986,105	0	43,500	0	May-23	Dec-24	Work on Racine St continues.	
2024-6	Water Meters - AMI Group Replacement	146,708	91,341	55,368	146,708	0	19,632	0	Jan-24	Dec-24	Purchased 1 - 4" & 5 - 1" meters in May.	
**	LSI Replacement Program (MU/City/Cust sides)	13,500	13,500	13,500	13,500	0	0	0	Mar-24	Dec-24	5 customer side lead services replaced in March. All 5 took the loan.	
2024-5	Replacement of Valves and Hydrants	18,000	18,000	18,000	18,000	0	7,579	0	Apr-24	Dec-24		
2024-8	Water Service Replacements	18,000	18,000	18,000	18,000	0	9,095	0	Jan-24	Dec-24		
2024-9	Tools and Equipment	6,000	6,000	6,000	6,000	0	0	0	Jan-24	Dec-24		
2024-10	Large Meter Plumbing	7,500	7,500	7,500	7,500	0	0	0	Jan-24	Dec-24		
Business Operations												
2023-5/2024-8	Water Plant SCADA Upgrade	114,000	41,456	72,544	114,000	0	4,242	0	Sep-23	Dec-24	No Change	
2024-6	Computer Upgrades	8,590	2,061	6,529	8,590	0	108,902	0	Jan-24	Dec-24	No Change	
Total		1,954,841	703,283	1,265,057	1,968,340	0	62,983	0				

MENASHA ENERGY SERVICES AND TELECOMMUNICATIONS UTILITY FINANCIAL REPORT

Energy Services Income Statement for May 2024

	Current Month	Budget	LY Same Month	Last Month	YTD	YTD Budget
Sales	\$1,081	\$1,081	\$1,081	\$1,081	\$5,404	\$5,404
Other	\$0	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$1,081	\$1,081	\$1,081	\$1,081	\$5,404	\$5,404
Expenses	\$27	\$28	\$27	\$27	\$134	\$142
Depreciation	\$676	\$676	\$676	\$676	\$3,379	\$3,379
Total Expenses	\$703	\$704	\$703	\$703	\$3,513	\$3,521
Net Operating Income	\$378	\$376	\$378	\$378	\$1,891	\$1,882

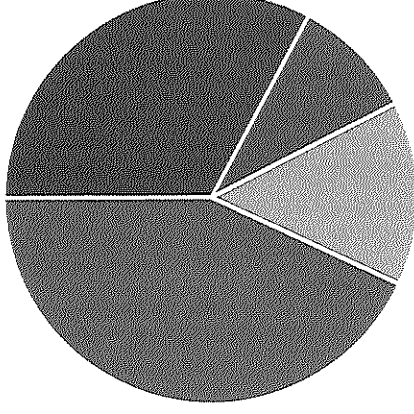
Telecommunications Income Statement for May 2024

	Current Month	Budget	LY Same Month	Last month	YTD	YTD Budget
Sales	\$9,606	\$9,693	\$9,688	\$9,607	\$48,285	\$48,458
Other	\$0	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$9,606	\$9,693	\$9,688	\$9,607	\$48,285	\$48,458
Expenses	\$5,733	\$1,722	\$1,350	\$3,727	\$12,885	\$7,595
PILOT (Taxes)	\$1,286	\$1,479	\$1,471	\$1,286	\$6,428	\$7,393
Depreciation	\$1,931	\$1,954	\$1,941	\$1,931	\$9,657	\$9,768
Total Expenses	\$8,950	\$5,154	\$4,762	\$6,944	\$28,970	\$24,755
Net Operating Income	\$655	\$4,539	\$4,926	\$2,663	\$19,315	\$23,703

	Current Month	Budget	ProJ Year End	Year End Budget	YTD	YTD Budget
Debt to Total Assets	21.45%					
Rate of Return	28.10%					
Liquidity Ratio	14.47	1.50				
Debt Service Coverage	0.65	1.54	Recommended >1.25		1.38	1.59
Net Cash Balance	\$206,488	\$200,869	\$222,371	\$214,176		

Telecommunications Comparison

May 2024



■ Debt ■ PILOT ■ Depreciation ■ Expenses

Miscellaneous Telecommunication Financial Information

2024 Fiber Monthly Payment to Electric \$4,376

Debt to be paid off in 2025, Rate = 3%

Total Debt Outstanding 5/31/2024 \$79,875

Total Assets for Telecommunications 5/31/2024 \$448,034

Total Utility Plant 5/31/2024 \$804,469

Utility Plant is 81% depreciated in total

Net Cash Balance includes Operations & Depreciation Funds

Operations 5/31/2024 = -\$3,816

Depreciation 5/31/2024 = \$210,304

