



## PUBLIC NOTICE TO ALL WATER CUSTOMERS OF MENASHA UTILITIES

Menasha Utilities has filed an application with the Public Service Commission of Wisconsin (PSCW) to increase water rates. The increase is necessary due to a 14 percent increase in gross plant investment and a 6 percent increase in operating expenses since the last water rate case was completed in 2012. The increase is also needed because Menasha Utilities has experienced a 7 percent reduction in water sales since 2012. As total water sales decrease then the fixed costs of the water system must be spread over the remaining gallons of water sold.

The total increase in water revenues requested is \$299,730 which will result in an estimated overall rate increase of 6 percent over the water utility's present revenues. If the request is granted, the water bill for an average residential customer with a 5/8-inch or 3/4-inch meter who uses 3,000 of water per month will increase from \$30.20 to \$32.45, or 7% (not including the public fire protection charge), and will increase from \$42.58 to \$45.83, or 8% (including the public fire protection charge).

A telephonic public hearing on the application has been scheduled for Tuesday, April 10, 2018, at 10:00 a.m. in the Menasha Utilities Office, 321 Milwaukee Street, Menasha. Scheduling questions regarding this hearing may be directed to the PSCW at (608) 266-3766.

A person may testify in this proceeding without becoming a party and without attorney representation. A person may submit this testimony in only one of the following ways:

- **Web Comment.** Go to the Commission's web site at <http://psc.wi.gov>, click on "File a Comment". On the next page select the "File a comment" link that appears for docket number 3560-WR-108. Web comments shall be received no later than the day before the hearing.
- **Oral Comment.** Spoken testimony at the public session.
- **Written Comment.** Instead of speaking at the hearing, write out a comment and submit it at the public session.
- **Mail Comment.** All comments submitted by U.S. Mail shall be received no later than the day before the hearing and shall be addressed to: Attn: Docket 3560-WR-108 Comments, Public Service Commission, P.O. Box 7854, Madison, WI 53707-7854.

The PSCW intends to webcast this hearing live on the PSCW's web site at <http://psc.wi.gov> under the "PSC Live Broadcast" button.

All documents in this docket are filed on the Commission's Electronic Records Filing (ERF) system. To view these documents: (1) go to the Commission's E-Services Portal at <http://apps.psc.wi.gov>, (2) enter "3560-WR-108" in the box labeled "Quick Single Docket Search," and (3) select "Documents".

If you have any questions, please contact Menasha Utilities at (920) 967-3400.

## IMPORTANT INFORMATION ABOUT LEAD IN DRINKING WATER

Menasha Utilities found elevated levels of lead in drinking water in some homes or buildings. Lead can cause serious health problems, especially for pregnant women and young children. Lead is not found in our source water, but enters tap water through corrosion of plumbing materials. Lead services were installed until the late 1940s to early 1950s.

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children.

Adults with kidney problems and high blood pressure can be affected, more than healthy adults at lower levels of lead. Lead is stored in the bones, and it can be released later in life. During pregnancy, the child receives lead from the mother's bones while in utero, which may affect the child's brain development.

Menasha Utilities is working towards a lead free water supply for our customers. **We are encouraging property owners to replace their portion of their water service if it is lead.** A Lead Service Replacement Program has been developed to help reduce the cost of replacing lead services to qualified customers. Information is available on our website at [www.menashautilities.com](http://www.menashautilities.com).

We are looking to confirm the type of service in your home so please contact our Water Distribution department to set up an appointment between 8 am to 3 pm and ask for Dan at 967-3431 or Scott at 967-3430.

The ownership of a service is determined from the curb stop or shut off valve (in the terrace) to the main is owned by Menasha Utilities. From the curb stop or shut off valve to the home is owned by the homeowner. It is not the property line but the curb stop that divides ownership and responsibility.

